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**October 25<sup>th</sup>, 2024**



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# Oral Surgery for the GP

A Practical Approach  
A 3 Day Hands-On  
Seminar



Presented By:

**Dr. Lawrence Gaum** DDS, FADSA, FICD, FADI  
Diplomate: National Dental Board Of Anesthesiology

**OVER 33% ENGLISH SPEAKING CANADIAN  
DENTISTS HAVE TAKEN THIS COURSE!**

## 2024 DATES

2024 Jan. 26-28 Toronto, ON <b>SOLD OUT</b>	2024 Apr. 12-14 Toronto, ON <b>SOLD OUT</b>	2024 Jun. 14-16 Calgary, AB <b>SOLD OUT</b>	2024 Jul. 12-14 Niagara-on- the- Lake <b>SOLD OUT</b>	2024 Sep. 20-22 Ottawa <b>SOLD OUT</b>	2024 Oct. 25-27 Toronto, ON <b>SOLD OUT</b>
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## 2025 DATES ANNOUNCED

January 24-26, 2025, TORONTO	July 11-13, 2025, NIAGARA ON THE LAKE
April 25-27, 2025, TORONTO	September 26-28, 2025, OTTAWA
June 13-15, 2025, CALGARY	October 24-26, 2025, TORONTO

21 CE POINTS | (AGD Subject Code: 310)

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Dr. Stephen Schalk

Thank you so much for sharing your knowledge and your expert tips. In just 3 days I have learned so much and gained confidence. I do not have words to express the value of this course.

Dr. Falgun Acharya



**Dr. Carly Gordon** DDS

*Trusted Assistant to Dr. Gaum for 10 years and  
Lecturer of the new and very popular section  
"TO EXTRACT OR NOT TO EXTRACT"*

<b>CLINICAL PROGRAM 1</b> - Each hour lecture = 1 CE Credit Category 2			<b>ROOM: PIERRE BERTON 1-2</b>
<b>Time</b>	<b>Title/Outline</b>	<b>Speaker</b>	
9:30am - 10:30am	Everyday Esthetics: An Efficient Approach to Anterior Composite Restorations	Dr. Fareed Tareen	
10:30am - 11:00am	<b>Exhibit Hall Break - Hall B</b>		
11:00am - 1:30pm	Complications in the Dental Practice - A Panel Discussion Covering the Difficulties that we all Face.	Dr. Izchak Barzilay <i>DDS, Cert., MS, FRCDC</i> Dr. Effrat Habsha <i>BSc, DDS, Dip Prosth., MSC, FRCDC</i> Dr. Elahe Behrooz <i>DDS, MBA, DDS, MS (Prosth), FRCDC</i> Dr. Mahmood Abu Rujia <i>DDS, MSc, PhD, MSc (Prosth), FRCDC</i> Dr. Parvaneh Bahrami <i>DDS, MSc (Perio), FRCDC, ABP Dip</i> Dr. Amir Azarpazhooh <i>DDS, MSc/FRCDC (Public Health) PhD/ FRCDC (Endo)</i> Moderated by: Dr. Majid Zakeri	
1:30pm - 2:30pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>		
2:30pm - 3:30pm	Advanced Strategies for Atrophic Maxilla: Zygomatic, Pterygoid, Palatal, and Nasal Implants	Dr. Moemen Metwally <i>DDS, FAGD, AFAAID</i>	
3:30pm - 4:00pm	<b>Exhibit Hall Break - Hall B</b>		
4:00pm - 5:00pm	Oral Health Hacks: What Helps and What Hurts	Dr. Sanjukta Mohanta <i>DDS</i>	

<b>CLINICAL PROGRAM 2</b> - Each hour lecture = 1 CE Credit Category 2			<b>ROOM: GORDON PINSENT 1</b>
<b>Time</b>	<b>Title/Outline</b>	<b>Speaker</b>	
9:00am - 10:00am	Why Occlusal Night Guards Might Be Detrimental To The Overall Health Of Your Patient	Brock Rondeau <i>I.B.O., D.A.B.C.P., D-A.C.S.D.D., D.A.B.D.S.M., D.A.B.C.D.S.M.</i>	
10:00am - 10:30am	<b>Exhibit Hall Break - Hall B</b>		
10:30am - 11:30am	Cosmetic Dentistry: the Good, the Bad, the Ugly	Dr. Nada Albatish <i>DDS, FAGD</i>	
11:30am - 1:00pm	How Do I Get Out of Being a Single-Tooth Dentist: A Blueprint To Building the Practice You've Always Wanted	Dr. Dennis Marangos <i>BSc, D.D.S., D.A.B.C.P., F.A.A.C.P., and Diplomate American Board of Craniofacial Dental Sleep Medicine</i>	
1:00pm - 2:00pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>		
2:00pm - 4:00pm	Surgical Prosthetic Implant Complications	Dr Alexis Ghanem <i>DDS OMFS., MS</i> Dr M. K. (Bobby) Baig <i>DDS., Cert Prosthodontist., FRCDC</i>	
4:00pm - 4:30pm	<b>Exhibit Hall Break - Hall B</b>		
4:30pm - 5:30pm	Bonding and Cementation Demystified	Tara Doster <i>MBA, Global Product Manager of Ivoclar</i>	



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PROGRAM AT A GLANCE

## CLINICAL PROGRAM 3 - Each hour lecture = 1 CE Credit Category 2

**ROOM: GORDON PINSENT 2**

Time	Title/Outline	Speaker
9:30am - 11:30am	Dental Whole Body Connection	Dr. Gerald Smith <i>DDS</i>
11:30am - 12:00pm	<b>Exhibit Hall Break - Hall B</b>	
12:00pm - 1:00pm	Advancing Dentistry with High-Performance Lasers	Dr. Scott D. Benjamin <i>DDS</i>
1:00pm - 2:00pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
2:00pm - 3:00pm	Unexplained Implant Failures: REVEALED	Murray Arlin <i>D.D.S., Periodontist</i> Moderated by: Dr. Ken Serota
3:00pm - 4:00pm	Automated IPAC Compliance Workflow and Sterilization system	Susan McGuire <i>Professional Consultant And Trainer</i> <i>Certified WHMIS Trainer, CDA LEVEL II, OSAP Member</i>
4:00pm - 4:30pm	<b>Exhibit Hall Break - Hall B</b>	
4:30pm - 5:30pm	It Pays to Be Green: Cut Cost and Waste While Being Clean and Green- A Toolkit for Sustainable Dentistry	Dr. Laurie Houston <i>DDS</i>

## DIGITAL WORKFLOW PROGRAM - Each hour lecture = 1 CE Credit Category 2

**ROOM: GORDON PINSENT 4**

Time	Title/Outline	Speaker
9:30am - 11:00am	The Top Technological Advances in Dentistry	Dr. Ammy Rihal <i>DDS, DMD</i>
11:00am - 11:30am	<b>Exhibit Hall Break - Hall B</b>	
11:30am - 12:30pm	Live Digital Smile Innovation	Alex Chabachevitch <i>RDT</i> Jericho Elomari <i>RDT</i> Dr. Vageesh Sabharwal <i>DDS</i>
12:30pm - 1:30pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
1:30pm - 2:30pm	Adaptability in Digital Dentistry	Benoit Laroche
2:30pm - 3:30pm	3D Printing: The Future is Here and How to Bring it into Your Practice	Dr. George Freedman <i>DDS</i>
3:30pm - 4:00pm	<b>Exhibit Hall Break - Hall B</b>	
4:00pm - 5:00pm	Why? What? How? Bioregenerative materials in everyday dentistry.	Dr. Joshua Shieh <i>BDS, MDS</i>

## CORE 1 - 6 CORE 1 CE (3 CORE 1 CE per lecture)

**ROOM: PIERRE BERTON 3-4**

Time	Title/Outline	Speaker
9:30am - 12:30pm	Oral Surgery and Implants - The Good, the Bad and the Ugly	Alan Lachapelle <i>Department Head role, PLP</i> Dr. Peter Hong <i>DDS</i>
12:30pm - 1:30pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
1:30pm - 4:30pm	Dental Recordkeeping - Back to Basics	Dr. Parvaneh Bahrami <i>DDS, MSc Perio, FRCDC, ABD Dip.</i> Dr. Brian N. Feldman <i>DDS, BA, FRCPC</i> Dr. Peter McDermott <i>DDS, Associate Director - Quality Improvement and the Implant Coordinator at the Schulich School of Medicine and Dentistry</i>

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<b>TECHNICAL PROGRAM 1</b> - Each hour lecture = 1 CE Credit		<b>ROOM: AL WAXMAN 1-2</b>
<b>Time</b>	<b>Title/Outline</b>	<b>Speaker</b>
9:00am - 10:00am	New 2-Step Dentures with Advanced Milling Strategies	Pam Rehm <i>RDT</i>
10:00am - 11:00am	Examining the Kuraray / Noritake Katana Zirconia Workflow: An exploration into the Noritake all-ceramic restoration and the component materials that bring unique benefits to the dental laboratory	Edgar Munoz <i>CEO of Elite Dental Studio LLC in Atlanta, Georgia</i>
11:00am - 11:30am	<b>Exhibit Hall Break - Hall B</b>	
11:30am - 12:30pm	Progress and innovations in the field of dental ceramics	Christian Ferrari <i>MDT</i>
12:30pm - 2:00pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
2:00pm - 3:00pm	Implant Scan bodies 101: Featuring the "Dynamic" approach to implant scanning from singles to full arch	Mark Chan <i>DD</i>
3:00pm - 4:00pm	Smile Design Techniques for Modern Denture Esthetics	Donald Yancey <i>CDT</i>
4:00pm - 4:30pm	<b>Exhibit Hall Break - Hall B</b>	
4:30pm - 5:30pm	The New World of SLM printing and how quality materials make a difference is one lecture you don't want to miss !!!	Conrad Venne <i>CDT, TPAD</i> Scott Gillespie <i>Territory Manager Ontario and Atlantic provinces BEGO CANADA</i>

<b>TECHNICAL PROGRAM 2</b> - Each hour lecture = 1 CE Credit		<b>ROOM: AL WAXMAN 3-4</b>
<b>Time</b>	<b>Title/Outline</b>	<b>Speaker</b>
9:30am - 10:30am	3D Printing in the Lab: Improving Results and Reducing Failures	André Gaul <i>CDT</i>
10:30am - 11:00am	<b>Exhibit Hall Break - Hall B</b>	
11:00am - 12:00pm	Mastering Dental Excellence: The Innovative Edge of Aidite's 3D Pro Zir	Michael Suris <i>CDT</i>
12:00pm - 1:00pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
1:00pm - 2:00pm	Camcube's Take on Digital Removable Appliances	Conrad Venne <i>CDT, TPAD</i>
2:00pm - 3:00pm	Digital Workflow for All-On-X Procedures	Alex Chabachevitch <i>RDT</i> Dr. Vageesh Sabharwal <i>DDS</i> Jericho Elomari <i>RDT</i>
3:00pm - 3:30pm	<b>Exhibit Hall Break - Hall B</b>	
3:30pm - 4:30pm	Let's talk aesthetics! Ultra-thin zirconia veneers with Prettau® Skin® – Clinical and lab procedure	Kaveh Shams <i>DT</i>
4:30pm - 5:30pm	Cutting Edge Digital Denture Workflow for Esthetic Results	Paul Richardson <i>CDT</i>

# Spectrum Day Toronto 2024

PROGRAM AT A GLANCE

<b>DENTURIST PROGRAM 1</b> - Each hour lecture = 1 CE Credit		<b>ROOM: DONALD SUTHERLAND 1-2</b>
<b>Time</b>	<b>Title/Outline</b>	<b>Speaker</b>
9:00am - 10:00am	Surgical and Prosthetic Considerations for Denturists	Dr. Moemen Metwally <i>DDS, FAGD, AFAAID</i>
10:00am - 10:30am	<b>Exhibit Hall Break - Hall B</b>	
10:30am - 11:30am	Advanced 3Shape Techniques: Beyond Basic Bites	Pam Rehm <i>RDT</i>
11:30am - 12:30pm	Simplified Full Arch Restoration – Using your IOS Scanner!	Dr. M. K. (Bobby) Baig <i>DDS, Cert Prosthodontist., FRCDC</i> Kevin McAuley <i>RDT</i> Costa Nasaar <i>DD</i>
12:30pm - 1:30pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
1:30pm - 2:30pm	The Magic of 3D Printing Explored with Eugene Royzengurt	Eugene Royzengurt <i>LD, BTSc</i>
2:30pm - 3:00pm	<b>Exhibit Hall Break - Hall B</b>	
3:00pm - 4:00pm	Fabricating High-Impact Digital Dentures with Trusana Premium Print Resins from Myerson	Kris Schermerhorn <i>CDT</i>
4:00pm - 5:00pm	Understanding air quality and how to provide a safe environment for you and your staff	Mark Castanheiro <i>Business Development Manager at Quatro Air Technologies</i>

<b>DAO - PYP PROGRAM</b> - Each hour lecture = 1 CE Credit		<b>ROOM: DONALD SUTHERLAND 3-5</b>
<b>Time</b>	<b>Title/Outline</b>	<b>Speaker</b>
9:30am - 10:30am	Unlocking CDCP Success: Essential Updates and Expert Guidance for Denturists	Jaro Wojcicki Jr. <i>DD</i> Mallory Potter <i>Executive Director at DAC</i>
10:30am - 11:00am	<b>Exhibit Hall Break - Hall B</b>	
11:00am - 12:30pm	CDO Peer Circles	Tera Goldblatt <i>Manager, Registration and Quality Assurance, College of Denturists of Ontario</i>
12:30pm - 2:00pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
2:00pm - 3:00pm	Considerations in Setting-up a Denturist Professional Corporation	Mark D. Mickleborough <i>LL. B.</i>
3:00pm - 3:30pm	<b>Exhibit Hall Break - Hall B</b>	
3:30pm - 4:30pm	The importance of Digital Chairside Scanning	Mark Chan <i>DD</i>   
4:30pm - 5:30pm	Embracing a Digital Workflow for Implant-Supported Dentures	Alex Chabachevitch <i>RDT</i> Dr. Vageesh Sabharwal <i>DDS</i>   Jericho Elomari <i>RDT</i>

DAO - PYP Program is powered by



# Spectrum Day Toronto 2024

PROGRAM AT A GLANCE

**HYGIENE CENTRAL** - Each hour lecture = 1 CE Credit

**ROOM: HALL C**

Time	Title/Outline	Speaker
9:00am - 10:00am	Unlocking Potential: Inspiring Hygienists to Excel in Specialized Orthodontic Care	Dr. Ramesh Agrawal <i>DDS, BDS, MDS</i>
10:00am - 10:30am	Dental Implants: "Keeping Up With The Times"	Reefa McDoom <i>RRDH</i>
10:30am - 11:00am	<b>Exhibit Hall Break - Hall B</b>	
11:00am - 12:00pm	Oral Bacterial Invasion: Killing Bacteria That Cause Infection and Disease	Emme Sanders <i>RDH</i>
12:00pm - 1:00pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
1:00pm - 2:00pm	Motivational Theory for Career Fulfillment	Melissa Burlock <i>Founder &amp; CEO of Enspire Dental Opportunities</i>
2:00pm - 3:00pm	The Oral- Systemic Link: The Hygiene-Medical Connection	Dr. Fay Goldstep <i>DDS</i>
3:00pm - 3:30pm	<b>Exhibit Hall Break - Hall B</b>	
3:30pm - 4:30pm	Seeing is Believing: The Impact of Enhanced Vision on Dental Hygiene Practice	Anna Louise Tolan <i>RDH FADIA</i>
4:30pm - 5:30pm	Quality Assurance: So Much More Than Being Compliant	Kathleen Bokrossy <i>RDH</i>

**BUSINESS FORUM** - Each hour lecture = 1 CE Credit Category 3

**ROOM: GORDON PINSENT 3**

Time	Title/Outline	Speaker
9:00am - 9:50am	How higher taxes, interest rates and general economic factors affect the value of Canadian practices	Timothy A. Brown <i>CEO of ROI Corp</i>
9:50am - 10:50am	How To Make Marketing Work For You	Brandon Bosch <i>CEO CME</i>
10:50am - 11:20am	<b>Exhibit Hall Break - Hall B</b>	
11:20am - 12:10pm	9 Leadership Secrets for Dentists	Dr. Carlo Biasucci <i>BSc., DDS</i>
12:10pm - 1:10pm	<b>Exhibit Hall Lunch for Purchase - Hall B</b>	
1:10pm - 2:00pm	The Business Case for Positive Workplace Culture in Dentistry	Dr. James Younger <i>DDS</i>
2:00pm - 3:00pm	6 Steps to Guaranteeing Practice Growth	Tala Batarseh <i>Dental Practice Consultant</i>
3:00pm - 3:30pm	<b>Exhibit Hall Break - Hall B</b>	
3:30pm - 4:20pm	IT Services and Digital Marketing	Ali Zare <i>Chief Security Officer of TAS Provider</i> Ozhan Asi <i>Chief Technology Officer of TAS Provider</i>
4:20pm - 5:10pm	Business of Dentistry Panel Discussion: Managing successfully through these changing economic times.	Romel Roopchand <i>Regional Manager, Professional Banking</i> Michael Pasternack <i>LLP</i> Delair Kittani <i>Accountant</i> Moderated by: Jackie Joachim <i>Chief Operating Officer, ROI Corporation</i>

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# CLINICAL PROGRAM 1

Pierre Berton 1-2

Each hour lecture = 1 CE Credit Category 2

Registration: 8:00am - 3:30pm

Program: 9:30am - 5:00pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



**9:30am - 10:30am**

## Everyday Esthetics: An Efficient Approach to Anterior Composite Restorations

Everyday Esthetics: An Efficient Approach to Anterior Composite Restorations dives into the use of universal composite systems and their applications in restorative dentistry. The lecture will describe principles of smile design and how these principles can be applied to a range of cases from diastema closures, anterior-edge bonding, gross decay preparations and restorations along with class IIIs and class Vs using a universal composite system. Several case walkthroughs will be utilized to exhibit a predictable start-to-finish protocol.

Dr. Fareed Tareen



Dr. Fareed Tareen

Dr. Fareed Tareen is a graduate of New York University College of Dentistry with Honors in Esthetic Dentistry. He practices in southern Ontario and is passionate about approaching restorative dentistry with a high standard of craftsmanship for his patients. Dr. Tareen believes predictable clinical protocols are fundamental in providing high quality care for his patients. His dentistry is influenced by his interests in design, art & photography. Join him for Everyday Esthetics: An Efficient Approach to Anterior Composite Restorations for valuable insights and observations.



**10:30AM - 11:00AM • EXHIBIT HALL BREAK**



Dr. Izchak Barzilay  
DDS, Cert., MS, FRCDC



Dr. Effrat Habsha  
BSc, DDS, Dip Prosth., MSC,  
FRCDC

**11:00am - 1:30pm**

## Complications in the Dental Practice - A Panel Discussion Covering the Difficulties that we all Face.

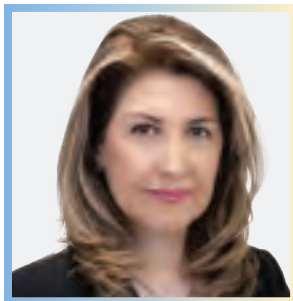
Complications affect all of us in all forms of dental practice. At times it is hard to solve dilemmas that we are faced with, without support from multiple fields of practice. This 2.5 hour discussion will look at different complications that can start when the patient first contacts our offices and sets up an appointment. Diagnostic and treatment complications are often encountered and may be difficult to predict but can always be dealt with in different ways. At times, patient management is the solution to many of our difficulties. This panel discussion will endeavor to answer attendee questions (submitted in advance) as well as bring to light some of the issues that we face on a regular basis.



**Dr. Elahe Behrooz**  
DDS, MBA, DDS, MS (Prosthodontics),  
FRCDC



**Dr. Mahmood Abu Ruja**  
DDS, MSc, PhD, MSc (Prosthodontics),  
FRCDC



**Dr. Parvaneh Bahrami**  
DDS, MSc (Periodontology), FRCDC,  
ABP Dip



**Dr. Amir Azarpazhooh**  
DDS, MSc/FRCDC (Public  
Health) PhD/FRCDC (Endodontics)



Moderated by:  
**Dr. Majid Zakeri**



**Dr. Izchak Barzilay** received his DDS from the University of Toronto in 1983, a Certificate in Prosthodontics from the Eastman Dental Center in Rochester, NY in 1986, and MS from the University of Rochester in 1991. He is Head of the Division of Prosthodontics and Restorative Dentistry, Mt. Sinai Hospital, Toronto, Ont.; Head-Prosthodontics, Bridge to Health Medical and Dental; Adjunct Professor, Division of Prosthodontics of the Eastman Department of Dentistry, University of Rochester, Rochester, NY; Professor, George Brown College of Applied Arts and Technology, Toronto, ON; Associate in Dentistry, University of Toronto, Toronto, Ont.; Chief Examiner in Prosthodontics – Royal College of Dentists of Canada; Past - President of the Association of Prosthodontists of Canada; Past President - Ontario Study Club for Osseointegration.; Advisory Board - International Society for Digital Dentistry; Medical Advisory Board Member – Sjogren's Society of Canada; Publication reviewer for Journal of Esthetic and Restorative Dentistry, and is in private practice limited to prosthodontics and implant dentistry in Toronto, Ont. He has published on various topics including immediate implants, bonding plastics to various metals and other material and implant related topics. Dr. Barzilay holds many fellowships in prestigious organizations and has been awarded multiple awards for his research and teaching accomplishments.

**Dr. Effie Habsha** received her Bachelor of Science degree and earned her DDS degree from the University of Toronto. Upon graduation, she completed a one year General Practice Residency at Mount Sinai Hospital in Toronto, ON. Dr. Habsha received her Diploma in Prosthodontics and Master of Science degree, both from the University of Toronto. She is a Fellow of the Royal College of Dentists of Canada (RCDC) and is an examiner and Section Head for the Oral Examination in Prosthodontics for the RCDC. Dr. Habsha is an Adjunct Assistant Professor at the Department of Dentistry, Eastman Institute for Oral Health at the University of Rochester Medical Center. She has served as an Assistant Professor at the University of Toronto and currently instructs both at the undergraduate and graduate level in Prosthodontics at U of T. Dr. Habsha is a Professor at George Brown College of Applied Arts and Technology and is the On-staff Prosthodontist at MedCan clinic in Toronto. She holds an appointment as Staff Prosthodontist at Mount Sinai Hospital where she instructs the dental residents and is involved in various clinical research projects. Dr. Habsha is an Associate Fellow of the Academy of Prosthodontics and Greater New York Academy of Prosthodontics and a Fellow of The Pierre Fauchard Academy and holds memberships in numerous Prosthodontic organizations and societies. She lectures both nationally and internationally on various Prosthodontic topics and maintains a private practice limited to Prosthodontics and Implant Dentistry in Toronto.

**Dr. Elahe Behrooz** obtained her first DDS degree in Iran and her Master of Business Administration (MBA) from the Eric Sprott School of Business, Carleton University. She obtained her second DDS degree from the University of Toronto (U of T) with honors and is a graduate of the Prosthodontic program at the U of T. She is currently involved in private practice limited to Prosthodontics and implant dentistry, is a clinical instructor at the Faculty of Dentistry, University of Toronto in the Graduate Prosthodontics department, is the chief of clinical operations of the Build Your Smile Dental Foundation (Domestic) and a clinical associate at the department of Dentistry, Mt Sinai Hospital.

**Dr. Mahmood Abu Ruja** is a clinician-scientist in the field of Prosthodontics, with over 10 years of experience as a clinician and a lecturer in Prosthodontics. He received his dental degree from The University of Jordan in 2006. He completed his MSc in Prosthodontics and Ph.D. in Dental materials at the Faculty of Dentistry, University of Toronto. Dr. Abu Ruja's research explored topics related to dental materials, Zirconia bonding and surface treatment, and complications of dental implants. He received many national and international awards for his research. Dr. Abu Ruja is currently an instructor in Prosthodontics at the University of Toronto and maintains a private practice limited to Prosthodontics. He enjoys spending his free time with family and friends.

**Dr. Parvaneh Bahrami** obtained her Master of Science in Periodontology and Implant Surgery in 2012 from the University of Toronto. Dr. Bahrami is board-certified in Canada and USA and a Diplomat of the American Academy of Periodontology. She is a clinical instructor at the University of Toronto and practices as a periodontist and implant surgeon at Prosthodontics Associates.

**Dr. Amir Azarpazhooh** is an Associate Professor at the University of Toronto, Faculty of Dentistry, and Faculty of Medicine. He is also the Head of Endodontics at the Department of Dentistry, Mount Sinai Hospital. His research interests include relationships between evidence-based dentistry and clinical decision-making, patient-centered care, and eliciting patient preferences in clinical decision-making.



1:30PM - 2:30PM • EXHIBIT HALL LUNCH BREAK



Dr. Moemen Metwally  
DDS, FAGD, AFAAID



2:30pm - 3:30pm

## Advanced Strategies for Atrophic Maxilla: Zygomatic, Pterygoid, Palatal, and Nasal Implants

This lecture provides a focused exploration of cutting-edge techniques for treating atrophic maxilla. Participants will delve into the strategic use of Zygomatic, Pterygoid, Palatal, and Nasal implants, gaining insights into surgical protocols, clinical applications, and interdisciplinary collaboration for optimal patient outcomes. Case studies will highlight successful rehabilitation in challenging scenarios, offering attendees practical knowledge for immediate implementation in their practice.

Dr. Moemen Metwally

Dr. Metwally brings a unique perspective to oral surgery and implantology. Dr. Metwally has been in private practice since 2012 and has built a career revolving around oral surgery and implantology. His daily practice is limited to implant dentistry from single implants to full mouth rehabilitation utilizing all on x treatment. Including same day loading protocols, including the use of zygomatic and pterygoid implants. He has placed thousands of implants over the last decade and understands the challenges that come with difficult or failing cases. His understanding of both restorative and surgery allows for a comprehensive approach. His ability to work with others as a team to treat large and complex treatments has allowed him to continue to grow his network of referrals. Dr. Metwally loves mentorship and looks forward to being a part of another colleague's implant journey.



3:30PM - 4:00PM • EXHIBIT HALL BREAK



Dr. Sanjukta Mohanta, DDS



4:00pm - 5:00pm

## Oral Health Hacks: What Helps and What Hurts

Take part in this engaging webinar to discover Tik Tok tooth trends and the science behind these oral health hacks. Then learn what people should be doing to improve their oral health based on evidence-based information. This fun and interactive presentation will change the way you give oral health advice and may even change your own daily oral health habits.

By the end of the presentation, you will be able to:

- Evaluate trends and their effects on oral health
- Analyze the evidence about oral health care tips and products
- Recommend the most effective oral health care products

Dr. Sanjukta Mohanta

Dr. Mohanta is a general dentist practicing in Brampton, Ontario. She graduated from the University of Waterloo in 1995 and the University of Toronto's Faculty of Dentistry in 1999. She later became certified in adult education and was an instructor at a dental hygiene college. She currently works at a community health centre treating children and seniors on public dental programs.

Dr. Mohanta has given many presentations and has written several articles for the Ontario Dentist Journal, where she is on the Editorial Board. She is on several committees with the Ontario Dental Association (ODA) and her local dental society, Halton-Peel Dental Association, where she was president. She received the Award of Merit from the ODA and was selected to be on the Canadian Dental Association's Future of the Profession Task Force.



5:30PM - 7:00PM  
Main Lobby

25th Anniversary Celebration  
COCKTAIL RECEPTION AND DRAW PRIZES



# 15<sup>th</sup> Annual Symposium



## Empowering Women in Dentistry: Clinical Excellence and Leadership

- With 3 Hands-On Workshops*
- **Essential Composites Skills**
  - **Socket Preservation + Suturing 101**
  - **Digital Workflow for Guided Surgery and Immediate Temporization of Dental Implants**

905-489-1970 ext. 206  
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SAVE THE  
DATE

April 4-5  
**2025**

Friday April 4<sup>th</sup>, 2025  
Annual Symposium

Saturday April 5<sup>th</sup>, 2025  
Hands-On Workshop

womenindentistry.ca



## CLINICAL PROGRAM 2

Gordon Pinsent 1

Each hour lecture = 1 CE Credit Category 2

Registration: 8:00am - 3:30pm

Program: 9:00am - 5:30pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



**Brock Rondeau**  
IBO, DABCP, D-ACSD, DABDSM, DABCDMSM



### 9:00am - 10:00am

#### Why Occlusal Night Guards might be Detrimental to the Overall Health of your Patient

The majority of the dentists in North America were trained in dental school to place upper nightguards to stop the patient from wearing down their teeth due to clenching and grinding at night.

Research has shown that patients treated with the flat plane nightguard actually clench more and often wake up with headaches.

I prefer to fabricate the upper nightguard with only the lower incisors touching the anterior ramp and no posterior teeth touching. With no posterior contact, the patient can no longer clench. This nightguard has an incisal ramp to keep the lower jaw from falling back at night.

#### Learning Outcomes:

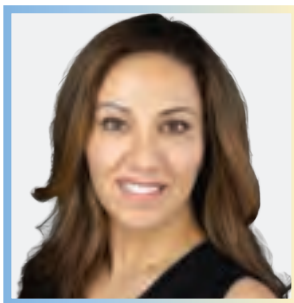
1. Learn how to screen all patients for TM dysfunction prior to any restorative, cosmetic or orthodontic treatment.
2. Understand the difference between intra-capsular issues (problems inside the TM joint) and extracapsular issues (problems outside the joint)
3. Learn when to use a flat plane vs a Ferrari 2 nightguard.
4. How proper function, skeletal and occlusal issues affect the TM Joint.

#### Brock Rondeau

Brock Rondeau is one of North America's most sought after speakers who lectures over 50 days per year for 35 years. He is the past president and master senior certified instructor for the International Association for Orthodontics. Over 24,000 dentists have attended his courses and study clubs in the United States, Canada, China, Australia, England, Poland, and Turkey. He had an extremely busy practice, which is limited to the treatment of patients with orthodontic, orthopedic, TMD, and snoring and sleep apnea problems which he recently retired from. He holds a Diplomate of the International Board of Orthodontics, and Diplomate in the American Academy of Craniofacial Pain, Diplomate in the American Academy of Dental Sleep Medicine. He has published over 30 articles in orthodontic and dental journals and has produced internet courses in Orthodontics, TMD and Snoring and Sleep Apnea. His new textbook on Early Orthodontic Treatment for Children is now available.



### 10:00AM - 10:30AM • EXHIBIT HALL BREAK



Dr. Nada Albatish, DDS, FAGD



## 10:30am - 11:30am

### Cosmetic Dentistry: the Good, the Bad, the Ugly

#### Learning Outcomes:

- Learn the day to day cosmetics patients are looking for, and begin to implement this into your practice.
- Learn what's possible with cosmetic dentistry, and the risks of providing this treatment.
- Discuss how to be a responsible clinician in a filtered selfie world where people know what they want.
- Real talk: case presentations from treatment planning to execution with an emphasis on what to do and what not to do.

#### Dr. Nada Albatish

Dr. Nada Albatish is the founder and principal dentist at Smile Story Dental Centre. Graduating summa cum laude from the University of Toronto in 2007 with a DDS, she received multiple academic and clinical awards. She completed a General Practice Residency at Lutheran Medical Center, now part of NYU Langone Health, specializing in cosmetic and rehabilitative dentistry. Dr. Albatish integrates advanced dental techniques with a focus on aesthetics and function, enhancing both smiles and dental health. She is a national and international speaker, known for making complex dental concepts accessible. As the Director of Study Club in the Six, the Toronto affiliate of the Seattle Study Club, she promotes excellence and collaboration in dental practice. Dr. Albatish is committed to improving patient quality of life through comprehensive care and advancing dental education.



Dr. Dennis Marangos  
BSc, DDS, DABCP, FAACP, and  
Diplomate American Board of  
Craniofacial Dental Sleep Medicine



## 11:30am - 1:00pm

### How Do I Get Out of Being a Single-Tooth Dentist: A Blueprint To Building the Practice You've Always Wanted

As a "Single Tooth Dentist," you've been tackling dental issues as they arise, providing quick fixes without a long-term plan. The stress of this cycle can be overwhelming, and it's time for a change.

Join us for an exclusive presentation by Dr. Marangos, who will introduce you to a process/system to embark on your journey to becoming a "Complete Care Dentist." This course will equip you with the essential skills and knowledge to elevate your practice to new heights.

For example, you will see the importance of the New Patient Exam: Learn the art of conducting thorough assessments that go beyond the surface, setting the foundation for a comprehensive approach. A diagnostic approach to treatment planning.

Have you mastered the technical side of dentistry but find that patients aren't embracing their treatment plans? If this sounds like your experience, it's time to shift gears and enhance your communication and engagement approach.

Join Dr. Marangos for 60-90 minutes of a fast-paced introduction to becoming the Complete Care Dentist.

#### Dr. Dennis Marangos

Dr. Marangos graduated from the University of Toronto, Faculty of Dentistry, in 1986 and completed a General Practice Residency at Mount Sinai Hospital in 1987. He maintains a private practice in Toronto, specializing in aesthetic and adhesive restorative dentistry.

A sought-after speaker, Dr. Marangos has lectured extensively on restorative dentistry, adhesive techniques, comprehensive care dentistry, occlusion, orthodontics, TMD, craniofacial pain, and management of patients with Sleep Apnea. From 2012 to 2023, he was recognized as "A Leader in C.E." by Dentistry Today.

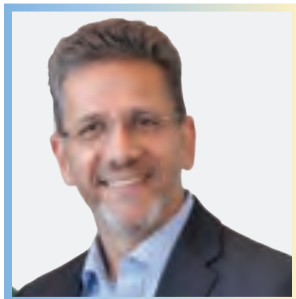
Dr. Marangos completed a postgraduate program in aesthetic dentistry at SUNY Buffalo and has trained at Creating Restorative Excellence in Seattle under Dr. John Kois. He continues to pursue advanced education in restorative dentistry, occlusion, pain management, and sleep-disordered breathing.

As the principal doctor at the Yorkville TMJ Centre, Dr. Marangos focuses on managing head, neck, and TMJ-related pain, as well as sleep-disordered breathing. He is a Diplomate of the American Board of Craniofacial Pain, the American Board of Craniofacial Dental Sleep Medicine, and a Fellow of the American Academy of Craniofacial Pain.

His professional affiliations include the Canadian Dental Association, Ontario Dental Association, American Academy of Craniofacial Pain, American Academy of Orofacial Pain, American Academy of Dental Sleep Medicine, and the American Academy of Sleep Medicine. He has served on the Board of Directors of the American Academy of Craniofacial Pain and was the founding president of its Canadian Chapter. Dr. Marangos also served as the TMJ/Craniofacial Editor for "CRANIO: The Journal of Craniofacial & Sleep Practice." In 2020, he earned his Fellowship with the Academy of General Dentistry (FAGD).



## 1:00PM - 2:00PM • EXHIBIT HALL LUNCH BREAK



Dr. Alexis Ghanem  
DDS, OMFS, MS

### 2:00pm - 4:00pm

## Surgical & Prosthetic Implant Complications Course Outline

#### Overview of Surgical and Prosthetic Implants

- Classification of Complications
  - » Minor vs. major complications
  - » Patient Assessment and Risk Assessment
    - » A) Medical history
    - » B) Radiographic evaluation
    - » C) Risk Factors (Systemic factors)(e.g., diabetes, smoking)
    - » Local factors (e.g., bone quality, infection)
    - » Prosthodontic risk factors, Design, communication, poor planning,

#### Surgical Complications

- Intraoperative Complications
- Bleeding, Nerve injury, Implant malposition
- Immediate Postoperative Complications
- Infection, Hematoma, Wound dehiscence

#### Prosthetic Complications

- Early Prosthetic Failures
  - » Improper fit
  - » Mechanical failures (e.g., loosening, fracture)
- Long-term Prosthetic Complications
  - » Wear and tear
  - » Poor: AP spread, prosthetic designs, implant selection, prosthetic components selection, lab communication

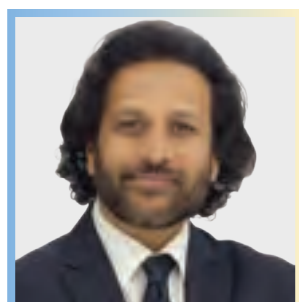
#### Pearls: Management of Surgical Complications and Prosthetic Complications

##### Dr. Alexis Ghanem

Dr. Ghanem received his dental degree from Central University of Venezuela where he also served for 10 years as an Assistant Professor and served as a Chair of the Department of Oral and Maxillofacial Surgery. Dr. Ghanem completed an Advance Education in General Dentistry program at Eastman Institute for Oral health and a Residency at Strong Memorial Hospital Graduate, University of Rochester New York state USA. Dr. Ghanem is a Full Professor at the University of Rochester in the Department of Dentistry at Eastman Institute for Oral Health, University of Rochester, USA, Program Director of the AEGD. Program, Associate Chair of the Department of General Dentistry and Faculty at the OMFS Residency Program at Strong Memorial Hospital. Dr. Ghanem is a site visitor of the Commission of Dental accreditation and Vice-president of the Seventh District Dental Society, Rochester, New York. Dr. Ghanem was awarded the First Handelman Fellowship award in 2013, the Handelman award for excellence in 2013, the New York state Dean's award in 2013 and the Iranpour award for Excellence in Clinical Education 2022. Dr. Ghanem received his Fellowship in the Academy Award International Academy for Dental Facial Esthetics in 2022. Manhattan New York City. Dr. Ghanem has a special interest in Dento-Alveolar Surgery, Facial Trauma, implant dentistry, Maxillary Sinus Lifting , Bone Reconstruction. Dr. Ghanem lectures to various dental organizations nationally and internationally and he is member of the American Dental Association, New York Dental Association, Seventh District and the International Association of Oral and Maxillofacial Surgery.

##### Dr. M.K. (Bobby) Baig

Dr. M.K. Bobby Baig received his dental degree from Gulbarga University, India in 1997. He has completed his residency at Government Dental College and Hospital in Hyderabad India. Dr. Baig completed Advance Education in General Dentistry program and Graduate program in Prosthodontics at Eastman Institute for Oral Health, University of Rochester New York state USA. Dr. Baig is the Clinical Director Of Prosthodontics and Associate Professor in the Department of General Dentistry, at University of Rochester, Eastman Institute for Oral Health, Rochester New York, USA. He also works as a Clinical Instructor in Prosthodontics in Mt Sinai Hospital, and Associate In Dentistry at University of Toronto Faculty of Dentistry, Toronto, Canada, and private practice at Dental Specialists Group, Woodbridge and Prosthodontic Associates, Toronto in Ontario. Dr. Baig is a board-certified Prosthodontist in Canada and serves as a national examiner for NDSE National Dental Specialty Examination board of Canada; the licensing exam to be a prosthodontist in Canada, and national examiner for Prosthodontics Fellowship F.R.C.D.(C) administered by Royal College of Dentist of Canada. Dr. Baig was awarded the Part time faculty Award for Excellence in Teaching by the University of Rochester, NY, USA for the year 2019, Dr. Baig received Fellowship Award at the International Academy for Dental Facial Esthetics (FIADFE), Nov 2021. Manhattan New York City. Dr Baig also received an Award for Excellence in Clinical Education from Department of AEGD, University of Rochester., Eastman Institute for Oral Health in June 2023. Dr. Baig has published numerous articles in peer reviewed journals and holds special interest in aesthetics and implant dentistry, Reconstructive Fixed and Removable Prosthodontics, Dental Ceramics and smile makeover procedures, advancements in digital dentistry. Dr. Baig lectured extensively to dental study clubs and professional organizations across North America and Southeast Asia.



Dr. M.K. (Bobby) Baig  
DDS, Cert Prosthodontist.,  
FRCDC



KeystoneDentalGroup



4:00PM - 4:30PM • EXHIBIT HALL BREAK



Tara Doster, MBA,  
Global Product Manager at Ivoclar



4:30pm - 5:30pm

Bonding and Cementation Demystified

This program will provide dentists with the essential knowledge and practical skills for successfully bonding zirconia restorations to dentin and enamel.

Participants will learn how to determine whether bonding or cementation is the most appropriate method for securing the restoration, considering factors such as material compatibility and clinical requirements.

Objectives:

- Comprehensive understanding between bonding and cementing a restoration in place
- Understanding why MDP chemistry will allow a cement to bond Zirconia to Dentin or Enamel
- Master Cementation categories and the substructures that align with each category

Tara Doster

Tara completed her MBA at Medaille College, Buffalo, NY. She began her career at Ivoclar in 2009 as a Marketing Manager managing permanent cements, temporary cements and impression materials. Tara is currently the Global Product Manager for Cementation. She is responsible for creating and managing cement products internationally.



5:30PM - 7:00PM  
Main Lobby

25th Anniversary Celebration  
COCKTAIL RECEPTION AND DRAW PRIZES

MASTERING PORCELAIN VENEERS  
A COMPREHENSIVE TWO-DAY HANDS-ON PROGRAM

November 8 & November 29, 2024

12 CE CREDITS



Presented by  
Dr. Ed Philips

Dr. Philips' past appointments include Course Director for Aesthetic Dentistry at the University of Toronto, Senior Clinical Instructor for Millennium Aesthetics and author of the book "Your Guide to the Perfect Smile".

LOCATION:  
C.E.P DENTAL EDUCATION CENTRE  
UNIT 210,145 RENFREW DR. MARKHAM ON, L3R 9R6

\$2,699 +HST  
(Includes breakfast, breaks and lunch, free parking)

AGD SUBJECT CODE: 780

YOUR OWN CUSTOMIZED VENEERS  
ON YOUR OWN PREPARED MODEL

COURSE DESCRIPTION

Although patients "request" veneers, many dentists "avoid" them. Finally, a comprehensive two-day program that will completely demystify this controversial and underused treatment modality. Use the porcelain veneer technique in your everyday restorative and create a new revenue stream for your practice. The program will prepare you to be able to deal from the simplest to the most challenging cases.

For more information visit  
[www.palmermediagroup.com](http://www.palmermediagroup.com)  
or contact Palmeri Media Group  
905.489.1970 Ext.206  
[events@palmeripublishing.com](mailto:events@palmeripublishing.com)



REGISTER NOW &

Receive the Book at the Course "Your guide to the perfect smile" by Dr. Philips



DAY 1 — CREATE VENEERS

8:30 AM- 12:00PM

- The Evolution of veneer technology
- Hands-on workshop for each participant
- Prepare the anterior maxillary 6 teeth utilizing various prep designs
- Take perfect impressions using the cordless technique of D&D

1:00PM – 3:30PM

- Identifying the Three Smile Patterns
- Temporize using the three B.S.C techniques

Note: Please bring your loupes with you to the course.

DAY 2 — BOND IN YOUR OWN CUSTOMIZED VENEERS

8:30 AM- 12:00PM

- Insertion checklist
- Bond in your own customized veneers

1:00PM – 3:30PM

- The Ten Artistic & Scientific Principles of Smile Design
- Rate a smile using the Modified Dental Aesthetic Index(MDAI)
- Clinical case presentation showing a variety of cases
- Conclusion Q and A Session

Sponsors:



CE Provider:



Toronto Implant Academy (TIA)  
Nationally Approved PACE Program Provider for FAGD/  
MAGD credit. Approval does not imply acceptance by any  
regulatory authority or AGD endorsement. 9-1-2022 to 8-31-  
2025. Provider ID# 355116



# CLINICAL PROGRAM 3

Gordon Pinsent 2

Each hour lecture = 1 CE Credit Category 2

Registration: 8:00am - 3:30pm

Program: 9:30am - 5:30pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



Dr. Gerald Smith, DDS

## 9:30am - 11:30am

### Dental Whole Body Connection

*"It ain't what you don't know that gets you into trouble. It's what you know for sure that just ain't so."*

– Mark Twain

- A. Why 70% to 90% of all medical problems have a dental connection
  - 1. Dental Migraine Headache Connection
  - 2. Dental Neurological Connection
  - 3. Dental Thyroid Connection
  - 4. Dental Muscle Interlink Pelvic Connection
  - 5. Dental Cancer Connection
  - 6. Dental Congestive Heart Failure Connection
  - 7. Dental Hashimoto's Disease Connection (autoimmune Diseases)
  - 8. Dental Trigeminal Neuralgia Connection
  - 9. Dental Vertigo Connection
  - 10. Dental Sciatic Pain Connection
  - 11. Dental Atypical Facial Pain Connection
  - 12. Dental Cervical and Low Back Pain Connection
- B. Pitfalls of Invisalign Orthodontics
- C. Pitfalls of Conventional Orthodontics
- D. Pitfalls of Third Molar Extractions
- E. Why the Cranial Indicator System is essential to ALL phases of dental revision
- F. A medical common denominator for the cause of most dental treatment failures and malpractice suits.



#### Dr. Gerald Smith

Dr. Smith graduated from Temple School of Dentistry in 1969 and served as a captain in the U.S. Army Dental Corps. He practiced conventional dentistry before completing a postgraduate orthodontic program in 1976. Dr. Smith is a Knight in the Knights Hospitallers, recognized for humanitarian work. Certified by the World Organization of Natural Medicine, he has integrated various healthcare specialties over 54 years of clinical practice. He has lectured at numerous prestigious institutions and symposia and is a board member of the World Organization of Natural Medicine.

Dr. Smith is a pioneer in craniomandibular somatic disorders, developing the Dental Orthogonal Radiographic Analysis System and the Occlusal Cranial Balancing Technique. He has conducted groundbreaking research on reversing post-concussion headaches and chronic pain. Dr. Smith authored several professional and layperson books on these topics and produced docuseries based on his research. He has published over fifty articles, contributed to professional books, and holds two U.S. patents. Dr. Smith is president of the International Center for Nutritional Research, Inc., and maintains a private practice in Bucks County, Pennsylvania, focusing on integrative nutritional healing for chronic pain patients.



11:30AM - 12:00PM • EXHIBIT HALL BREAK



Dr. Scott Benjamin, DDS

12:00pm - 1:00pm

## Advancing Dentistry with High-Performance Lasers

This presentation is a scientific journey into the forefront of dental innovation and advancing dentistry with the use of high-performance lasers. It will discuss the transformative power of high-powered dual wavelength Er:YAG 2,940nm and Nd:YAG 1,064nm free running lasers. The Er:YAG laser can seamlessly perform anesthetic-free restorative tooth preparations across multiple quadrants in a single appointment increasing revenues while decreasing time. The lecture will enlighten attendees on the value of the revolutionary Shock Wave Enhanced Emission Photoacoustic Streaming (Fotona SWEEPS™) of the Er:YAG laser, expeditiously disinfecting root canal systems and elevating laser-activated irrigation in endodontics, surgery, implantology, and periodontics to enhance outcomes.

The synergistic roles of the Er:YAG and Nd:YAG wavelengths for soft tissue and periodontal procedures to unlock unparalleled treatment possibilities. This program presents the scientific foundations behind these innovations, empowering you to integrate high-performance laser technology with informed precision.

### Learning Objectives:

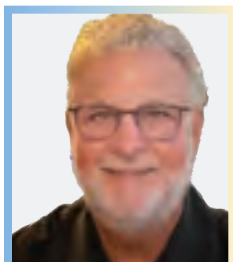
- Understand the intricate dynamics of laser energy and its interaction with biological tissue.
- Explore the transformative impact of proper laser selection on treatment efficiency and outcomes.
- Familiarize yourself with advanced laser procedures and their benefits for patients.
- Recognize how appropriate laser technology enhances oral healthcare for practitioners and patients.
- Appreciate the diversity within laser technologies, acknowledging their nuanced applications in dentistry.

### Dr. Scott Benjamin

Dr. Scott Benjamin is an internationally recognized expert on dental lasers and advanced dental technologies. Scott is in private practice in rural upstate New York where he utilizes several different lasers of various wavelengths on an everyday basis. He has faculty appointments at several universities overseeing their laser programs and is a Past-Chair of ADEA's Special Interest Group on Laser in Dentistry. Additionally, Dr. Benjamin is Chair the ADA Standards Committee Working Group on Dental Lasers, is an active voting member of ANSI Committee Z136 on Laser Safety that creates the American national laser safety standards and is a Past-President of the Academy of Laser Dentistry (ALD). Scott has published over 300 articles, textbook chapters, and technical reports on dental lasers and advanced dental technologies and is a member of the editorial board of several prestigious peer reviewed dental journals.



1:00PM - 2:00PM • EXHIBIT HALL LUNCH BREAK



Murray Arlin, DDS, Periodontist

2:00pm - 3:00pm

## Unexplained Implant Failures: REVEALED

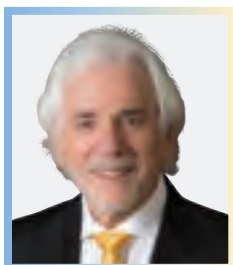
Unfortunately Implant failures and complications do occur, and the profession needs to have expertise as to their potential etiologies. The many risk factors in this vast subject will be reviewed in a concise and organized fashion.

Sometimes however the Dentist has no idea as to the etiology and this is particularly stressful for the Dentist as well as the patient. This lecture will address these “unexplained implant complications and failures” and reveal potential etiologies and especially one that has been largely ignored, that being implants direct from the manufacturer that are contaminated! Attendees will learn about the Clean Implant Foundation and belonging to the exclusive, ethical and exemplary group of “Clean Implant Certified Dentists”.

### Dr. Murray Arlin

Dr. Arlin obtained his D.D.S. at McGill University in 1977 and then completed a 1-year hospital residency. He graduated from the University of Toronto with his degree in Periodontics in 1980. He earned his Royal College of Dentists of Canada designations of Membership in 1981, and Fellowship-F.R.C.D.(C) in 1983. He is a past president of the Ontario Society of Periodontists, the Ontario Society for Osseointegration and was national chairman of the Canadian Academy of Periodontology's course. In 2024 Dr. Arlin was awarded the designation of “Fellow Member and Honorary Ambassador” for the Clean Implant Foundation. In 1980 Dr. Arlin opened his West Toronto specialty private practice limited to Periodontics and Implant Dentistry, focusing on Implant Dentistry starting in 1989. He has placed and documented 15,000 implants clinically, radiographically and statistically. Dr. Arlin has authored 54 articles on Periodontics and Implant Dentistry, notably his “career” manuscript on his 30-year results of his 15,000 Implants, in a 65-page full Journal article in “The Journal of Clinical & Practical Oral Implantology” (Dec. 2020). Dr. Arlin taught at the Undergraduate and Post Graduate levels in Periodontics at the University of Toronto, and in Periodontics and Prosthodontics at Nova South-Eastern University (Florida).

CLEAN IMPLANT  
FOUNDATION



Moderated By:  
Dr. Ken Serota, DDS, MMSc



**Susan McGuire**

Professional Consultant and  
Trainer Certified Whmis Trainer,  
CDA Level II, OSAP Member



**3:00pm - 4:00pm**

## Automated IPAC Compliance Workflow and Sterilization system

*Do you know the IPAC Standards for documentation?*

*Do you want to bypass Human Error, staff stress and save time?*

*Are you ready to take your sterilization process to the next level?*

SterilWize stands as a cutting-edge automated workflow solution designed for your Sterilization Centre. Seamlessly scanning instruments through the entire workflow process and recording them to your patient's records. This system is a valuable time-saving asset for your staff, eliminating manual documentation, human error, and any potential oversight. With an encrypted Cloud backup of historical records, SterilWize ensures comprehensive compliance documentation for issues or complaints, meeting the standards set by Public Health Canada. Newly integrated is a comprehensive logging system, freeing your staff from the burden of paperwork.

PRESENTATION WILL INCLUDE:

### Key Benefits of SterilWize:

- **Cost-Effective:** A budget-friendly solution for Infection Control Compliance with regulatory bodies.
- **Time Saver:** Eliminates the need for manual notetaking.
- **Error Reduction:** Ensures correct execution of necessary steps before proceeding.
- **Secure Data Records:** Cloud-stored data with the highest level of encryption.
- **Data Back-up:** Access to cloud backup of historical records for a decade.
- **User-Friendly:** Packages are labelled, scanned through tablets, and seamlessly integrated into patient records.
- **Peace of Mind:** SterilWize provides peace of mind by automating your infection control, ensuring safety and compliance
- **Brand & Practice building:** SterilWize helps build your brand and practice by ensuring superior sterilization standards and patient safety

### Included Services:

- **Assessment:** Evaluation of your clinic's sterilization area.
- **Hardware:** Provision of all necessary hardware, with options for tablets and scanners.
- **Installation:** Seamless integration with your sterilizers.
- **Training:** Comprehensive staff training on system usage.
- **Customizable Dashboard:** Tailor the dashboard to fit your sterilization area's physical layout.
- **Customer Support:** Round-the-clock assistance from our technical team.
- **Reports:** Daily detailed reports and access to six different standardized report types.
- **Maintenance Records:** Reports for all in office maintenance completed.

### The SterilWize Advantage:

- **Experienced Team:** Backed by prominent Doctors and Surgeons in the dental field.
- **No Monthly Fees:** As a special promotion, we offer SterilWize with no monthly fees.
- **30 Days Evaluation:** Exclusive offer for a refund if unsatisfied within the first 30 days, showcasing our confidence in the product's effectiveness.

Susan McGuire

Susan McGuire is an experienced Dental Consultant and Trainer. She is an expert at coaching and training staff to keep them up to date on specific and important areas of Regulatory Compliance. Susan has worked for 20 plus years in the Dental field as a Dental Healthcare Professional, Dental Manufacturing Rep, and Consultant. By taking a streamlined and practical approach to educating Dental Health Care Professionals, she succeeds in ensuring operational excellence in their practice. Susan has been focused on Compliance Training for over 4 years.



**4:00PM - 4:30PM • EXHIBIT HALL BREAK**



Dr. Laurie Houston, DDS

4:30pm - 5:30pm

**It Pays to Be Green: Cut Cost and Waste While Being Clean and Green- A Toolkit for Sustainable Dentistry**

Anthropogenic climate change can no longer be denied; globally, healthcare contributes roughly 4.6% to total global greenhouse gas emissions annually. All sectors of society need to reevaluate their methods of operation to mitigate these emissions if we are to slow down global warming and the consequences thereof. This presentation will offer suggestions as to how you can make your dental practice more sustainable, both financially, and environmentally, broken down into prevention, supply chain, transport, buildings and energy, drugs and devices, natural systems, food, and most importantly, leadership. Save money while improving your environmental profile.

Dr. Laurie Houston

Dr. Laurie Houston graduated from the University of Toronto Faculty of Dentistry in 1985 and ran her own practice in Bracebridge until 2012. She is the Chair of the Environmental Sustainability Working Group of the ODA and a Director on the Board. Dr. Houston is the dental lead for Partnerships for Environmental Action by Clinicians and Communities for Healthcare Facilities [www.peachhealthontario.com](http://www.peachhealthontario.com). Laurie has founded CanHelp Through HealthCare, a registered charity that provides free dental care to international communities in need. She resides in Gravenhurst on beautiful Lake Muskoka with her spouse and her dog Georgie.



5:30PM - 7:00PM  
Main Lobby

25th Anniversary Celebration  
COCKTAIL RECEPTION AND DRAW PRIZES

**PERIODONTICS FOR THE GP**  
3 Day Course with Dr. Parvaneh Bahrami  
November 22-24, 2024 7 CE/DAY

3 DAYS COURSE: \$2,999 Plus HST  
INDIVIDUAL COURSE DAY: \$1,259 Plus HST  
BREAKFAST, BREAK AND LUNCH INCLUDED

AGD SUBJECT CODE: 490  
LOCATION: SHAW LAB  
105 Bentworth Ave Unit 1, North York, ON M6A 1P6

**NEW**  
One Day  
Live Component  
(with Patients)\*  
March 1, 2025

\*3 Day Periodontics for the GP Course is a pre-requisite



**MODULE 1**

**Day 1: Periodontal Disease**

- Etiology and diagnosis procedures
- The introduction of the new classification system
- Prognosis and Treatment Plan
- Non-surgical and surgical treatment option
- Periodontal maintenance program
- The principles of functional crown lengthening

**Hands-On component\* :**

- Review Flap and Suturing Principles
- Osseous Resective Periodontal Surgery distal wedge

**MODULE 2**

**Day 2: Soft Tissue Grafting**

- Biologic principles and Etiology
- Diagnosis: Old and New Classification
- Indications, Goals and Objectives
- Case selection and treatment plan
- Soft tissue grafting procedures (FGG, CTG)

**Hands-On component\* :**

- Free Gingival Grafting (FGG)
- Connective Tissue Grafting (CTG)

\*You are required to bring loupes and additional instruments to the course, at your own cost.

**MODULE 3**

**Day 3: Hard Tissue Grafting**

- Biologic principles
- Goals and Objectives
- Indications and Treatment Plan
- Review different types of Bone grafts and membranes
- Complications

**Hands on component\* :**

- Socket preservation
- Guided bone regeneration for treating periodontal bony defects

**ABOUT THE SPEAKER**

Dr. Parvaneh Bahrami obtained her Master of Science in Periodontology and Implant Surgery in 2012 from the University of Toronto. Dr. Bahrami is board-certified in Canada and USA and a Diplomat of the American Academy of Periodontology. She is a clinical instructor at the University of Toronto and practices as a periodontist and implant surgeon at Prosthodontics Associates.

Sponsors:



CE Provider:



Toronto Implant Academy (TiA)  
Nationally Approved PACE Program Provider for FAGD/MAGD credit. Approval does not imply acceptance by any regulatory authority or AGD endorsement. 9-1-2022 to 8-31-2025.  
Provider ID# 355116

For more information visit  
[www.palmerimediagroup.com](http://www.palmerimediagroup.com)

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905.489.1970 Ext.206  
[events@palmeripublishing.com](mailto:events@palmeripublishing.com)





## DIGITAL WORKFLOW PROGRAM

Gordon Pinsent 4

Each hour lecture = 1 CE Credit Category 2

Registration: 8:00am - 3:30pm

Program: 9:30am - 5:00pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



Dr. Ammy Rihal, DDS, DMD



### 9:30am - 11:00am

#### The Top Technological Advances in Dentistry

This course will be a 1.5-hour live lecture discussing the top seven technological advances in Dentistry. The lecture is intended for practice owners and staff and will detail digital workflows showing the incorporation of digital technology involving the entire dental team.

##### Objectives:

1. Discuss the history and importance of digital technology
2. Discuss the importance of the dental team in the incorporation of digital technology
3. Discuss ROI and the concept of Vertical Practice Growth to grow your practice organically
4. Discuss the set up of the in-office Digital Lab
5. Look at examples of the top 7 digital advances in dentistry
  - Intraoral Scanning
  - CAD/CAM
  - CBCT technology
  - Digital Smile Design
  - AI analysis
  - 3D Printing
  - Laser dentistry

##### Dr. Ammy Rihal

Dr. Rihal graduated from the University of Manitoba in 1995 with a DMD degree. Amarjit's interests in dentistry revolve around technology using various digital CAD/CAM systems. Currently, he manages his own in-house digital lab at Assiniboine Dental Group called Rihal Digital Designs.

Amarjit served as president of the Manitoba Dental Association (MDA) in 2013, and is the current president of National Dental Examination Board of Canada (NDEB). He served as the chair from the Commission of Dental Accreditation of Canada (CDAC) for six years prior.

Amarjit is an international speaker and has an interest in education. He serves as a part-time clinical and didactic instructor for the Faculty of Dentistry at the University of Manitoba. He is also a fellow of the International College of Dentists (ICD), the Pierre Fauchard Academy (PFA), and the American College of General Dentists (ACGD).



### 11:00AM - 11:30AM • EXHIBIT HALL BREAK



Alex Chabachevitch, RDT



Jericho Elomari, RDT

**11:30am - 12:30pm**

**Live Digital Smile Innovation**

- Live intraoral scanning
- Live facial scanning
- Integrating scan data using CAD software.
- Design using exocad software to create predictable smiles

**Alex Chabachevitch**

Alex Chabachevitch is an experienced and successful owner of a medium sized dental lab in the GTA. He has over 20 years of experience managing his lab. The main focus of his workflow being on implantology, crowns, bridges, digital dentistry including digital dentures. Alex is also a partner in Unique Dental Supplies Inc.

**Jericho Elomari**

Jericho with over 25 years of experience in the dental lab industry, starting as chair-side dental technician, rising to Assistant Lab Director and CAD/CAM specialist before assuming her current role as a Senior Application Engineer and lead trainer at Shining 3D team. She collaborates closely with colleagues, clinicians, and resellers to provide top-notch training and demonstrations.

**Dr. Vageesh Sabharwal**

Dr. Vageesh Sabharwal graduated from the University of Toronto's Faculty of Dentistry with a Doctor of Dental Surgery degree in 2001. He furthered his training in dentistry and business by attending numerous universities including the University of Minnesota, the Kellogg School of Management, the University of Tennessee, and Harvard. Dr. Sabharwal has been the President of the South Asian Dental Association (SADA), and the North Indian Medical and Dental Association of Canada (NIMDAC). He volunteered with the Ontario Dental Association on the Health Policy and Government Relations committee. In addition to private practice and volunteering in organized dentistry, Dr. Sabharwal was Chief Clinical Officer of the Leixir Dental Lab Group. Dr. Sabharwal has lectured locally and internationally on topics such as cosmetic dentistry, implant dentistry and advanced resin dentistry.



Dr. Vageesh Sabharwal  
DDS



**12:30PM - 1:30PM • EXHIBIT HALL LUNCH BREAK**



**Benoit Laroche**  
Canadian Sales Manager and  
Application Support Specialist  
at exocad

**1:30pm - 2:30pm**

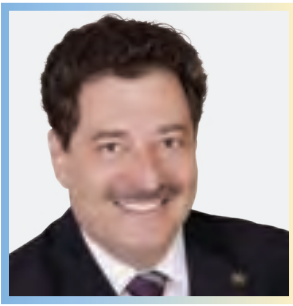
**Adaptability in Digital Dentistry**

The future of dentistry is all about going digital, and it's important for dental practices to keep up with these changes to stay ahead. But with new technology comes the challenge of upgrading without overspending. How can you stay flexible and adapt to the latest tech without putting your finances at risk? Join us to learn the key things to think about before investing in digital tools, so you can make smart choices that help your practice grow.

**Benoit Laroche**

Benoit Laroche is Canadian Sales Manager and Application Support Specialist with exocad. Specialist in dental CAD/CAM for over 20 years. He has used, taught and supported each component of all major dental systems from image acquisition, CAD, CAM and the hardware related to production. Provided technical support and sales efforts in many locations across the world. He is always willing to share experience and knowledge to contribute to the evolution of the Dental CAD/CAM industry.





Dr. George Freedman, DDS



2 :30pm - 3:30pm

### 3D Printing: The Future is Here and How to Bring it into Your Practice

3D printing is changing the dental world just as the cosmetic/esthetic revolution did a generation ago, and far more quickly. Printing is far less expensive and far more versatile than milling. The challenges lie in successfully adapting the new materials, new technologies and almost limitless applications to your existing practice. Develop the ultimate digital workflow to simplify clinical procedures, and to deliver and maintain optimal oral health.

Dr. George Freedman

Dr. George Freedman is a founder and past president, American Academy of Cosmetic Dentistry, a co-founder, Canadian Academy for Esthetic Dentistry, Regent and Fellow, International Academy for Dental Facial Esthetics, and a Diplomate and Chair of the American Board of Aesthetic Dentistry. He is Adjunct Professor of Dental Medicine, Western University, Pomona, California. He is author of 14 textbooks, including "Contemporary Esthetic Dentistry" (Elsevier), > 900 dental articles, and numerous webinars. Dr. Freedman is Products Editor of Dentistry Today, International Editor-in-Chief of Dental Tribune and 3D Dentistry, and on the editorial Boards of Oral Health and Dental Asia. He received the NYU College of Dentistry Prize in Aesthetic Dentistry and is an internationally renowned lecturer (3D printing, esthetic restoratives, adhesion, implants, veneers, and dental technologies).



3:30PM - 4:00PM • EXHIBIT HALL BREAK



Dr. Joshua Shieh, BDS, MDS



4:00pm - 5:00pm

### Why? What? How?

#### Bioregenerative materials in everyday dentistry.

"Bio-Regenerative Materials for Everyday Dentistry," designed to enhance your practice with the latest advancements in biomaterials in regenerative dentistry. This seminar will focus into the cutting-edge materials that are transforming routine dental procedures. Discover how these innovative materials can improve patient outcomes, streamline workflows, and elevate the quality of care in everyday dental practice.

- **Overview of Bio-Regenerative Materials:** Understand the fundamental concepts behind bio-regenerative materials, including their types, properties, and the science of regeneration and healing.
- **Clinical Applications:** Learn how these materials can be integrated into common everyday procedures such as socket preservations, guided bone regenerative procedures in relation to dental implants, sinus grafting etc.
- **Case Studies:** Examine real-world examples where bio-regenerative materials have been utilized with follow ups

Attendees will gain valuable knowledge on the biomaterials available with best practices for implementation, and strategies for overcoming potential challenges in integrating these innovations into their practices. This seminar is ideal for dentists seeking to expand their skillset and improve patient care through advanced regenerative techniques.

Dr. Joshua Shieh

Dr Joshua Shieh is a third generation dentist who comes from a family heritage of over 85 years in dentistry. A trained periodontist and implantologist from India, is currently a licensed general dentist in Ontario, Canada with practice limited to surgical procedures that include extraction of teeth, wisdom teeth, placement of dental implants, hard and soft tissue regenerative procedures (bone / gum grafts) and full mouth implant rehabilitation.

A Diplomate of the American Board of Oral Implantology (ABOI), a Fellow of the International Congress of Oral Implantology (ICOI), and Fellow of the Academy of General Dentistry, past teaching faculty member at the University of Toronto at the Implant Rehabilitation Unit, past committee member of the Ontario Dental Association.

Currently works with multiple corporate education partners, sharing with fellow dentists the science and art of hard and soft tissue surgery related to implant dentistry.



5:30PM - 7:00PM

Main Lobby

25th Anniversary Celebration  
COCKTAIL RECEPTION AND DRAW PRIZES

## CORE 1

Pierre Berton 3-4

**REGISTER FOR CORE 1 SEPARATELY**

AGD Subject Code: 550

6 CORE 1 CE (3 CORE 1 CE per lecture)

Program: 9:00am - 4:30pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



Dr. Peter Hong, DDS

### 9:00am - 12:30pm

#### Oral Surgery and Implants - The Good, the Bad and the Ugly

Dr. Hong and Mr. Lachapelle will explore the topics of patient safety, antimicrobial resistance, dental malpractice, informed consent, scope of practice, and handling adverse outcomes as it applies to oral surgery and implantology. For educational and illustration purposes, the presentation contains numerous PLP case studies.

#### Learning Objectives:

Upon completion, participants will be able to:

- define and understand the role of patient safety as it pertains to oral surgery and implantology;
- understand the contribution that the dental profession makes to global antimicrobial resistance;
- recognize the scope of practice as it pertains to dentistry;
- understand basic dental malpractice; and
- handle an adverse outcome.

Dr. Peter Hong

Dr. Hong received his DDS from the University of Toronto, with honours, in 1983. After graduation, he worked in public health, and started a general practice in Toronto. He also worked at Sunnybrook Hospital as a staff dentist for over 30 years. He continues in clinical practice and teaches dental students at U of T.

Dr. Hong began working for the College on a part-time basis in 2001 as a Monitoring Officer, joined the Professional Liability Program as a Senior Dental Consultant in 2016 and became the Assistant Manager - Dental in 2019.

Mr. Alan Lachapelle

Mr. Lachapelle graduated from Seneca with High Honours in Legal Administration in 1987. He received certificates from Windsor and Osgoode Law schools in:

- Health Law
- Alternative Dispute Resolution
- Clinical Risk, Negligence and Claims Management in Health Care

He consolidated his credentials through management courses with the Insurance Institute of Ontario and private educational facilities. After 7 years as a paralegal at a downtown Toronto law firm specializing in defence work, Mr. Lachapelle joined the Professional Liability Program of the RCDSO in 1994 as Claims Examiner. He advanced to "Claims Supervisor" and then to "Senior Professional Liability Advisor" before assuming the Department Head role in 2017.



Mr. Alan Lachapelle  
Department Head role, PLP



10:00AM - 10:30AM • EXHIBIT HALL BREAK



12:30PM - 1:30PM • EXHIBIT HALL LUNCH BREAK





**Dr. Parvaneh Bahrami**  
DDS, MSc (Perio), FRCDC, ABP Dip

**1:30pm - 4:30pm**

## Dental Recordkeeping - Back to Basics

Professional, ethical and legal responsibilities require that a complete chart and record documenting all aspects of each patient's dental care be maintained. A detailed chart accurately records the patient's dental condition when first presenting at the office, assists and supports a proper diagnosis and treatment planning, and provides a clear description of the patient's ongoing care. Good records are also the dentist's best defense in the event of a formal complaint or lawsuit. In this presentation, RCDSO representatives offer guidance and practical advice in understanding the dental recordkeeping requirements in Ontario.

### Learning Objectives:

Upon completion of this course, participants will be able to:

- Understand and appreciate the reasons for keeping good patient records
- Describe the requirements for various components of a complete chart
- Identify problem areas and take advantage of helpful tips to keeping better patient records

### Dr. Parvaneh Bahrami

Dr. Parvaneh Bahrami obtained her Master of Science in Periodontology and Implant Surgery in 2012 from the University of Toronto. Dr. Bahrami is board-certified in Canada and USA and a Diplomat of the American Academy of Periodontology. She is a clinical instructor at the University of Toronto and practices as a periodontist and implant surgeon at Prosthodontics Associates.



**Dr. Peter McDermott**  
DDS - Associate Director – Quality Improvement and the Implant Coordinator at the Schulich School of Medicine and Dentistry

### Dr. Peter McDermott

Dr. Peter McDermott is the Associate Director – Quality Improvement and the Implant Coordinator at the Schulich School of Medicine and Dentistry. He teaches didactic courses in Patient Assessment (Year I) and Diagnosis and Treatment Planning (Year II). He is a clinical instructor in Oral Diagnosis and Treatment Planning and in Prosthodontics at the Schulich School of Medicine and Dentistry.

He graduated in 1992 with his Doctor of Dental Surgery degree from the University of Toronto, followed by a Master of Science in Prosthodontics in 2005. Since then, Dr. McDermott has operated his prosthodontics practice in Grimsby, Ontario before returning to teaching. He has previously taught at the University of Toronto, as an Assistant Professor in Prosthodontics. Dr. McDermott is also a Western University alumnus, completing a Master of Arts in Political Science before pursuing his aspirations as a dentist.



**Brian N. Feldman**  
DDS, BA, FRCPC

### Dr. Brian N. Feldman

Dr. Brian N. Feldman earned his dental degree from the University of Toronto's Faculty of Dentistry, and a Bachelor of Arts, with distinction, also from the U of T. He maintained a private clinical practice in Toronto for 38 years while also publishing THE DENTALETTER and later Current Practice, a continuing education course for practising dentists. Dr. Feldman is a part-time faculty member at the U of T and lectures on Histology, General Pathology and Jurisprudence & Ethics.

Dr. Feldman served as the Editor of Ontario Dentist from 2003 to 2014, and was the Director of Professional Relations & Academic Affairs for Colgate-Palmolive Canada from 2007 to 2016. Dr. Feldman joined the Quality department of the College in 2017 and is currently a Practice Enhancement Consultant for the Quality Assurance Program.



**3:00PM - 3:30PM • EXHIBIT HALL BREAK**



**5:30PM - 7:00PM**  
**Main Lobby**

**25th Anniversary Celebration**  
**COCKTAIL RECEPTION AND DRAW PRIZES**

# TECHNICAL PROGRAM 1

Al Waxman 1-2

Each hour lecture = 1 CE Credit

Registration: 8:00am - 3:30pm

Program: 9:00am - 5:30pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



Pam Rehm, RDT



## 9:00am - 10:00am

### New 2-Step Dentures with Advanced Milling Strategies

Learn how to streamline your digital denture workflows with the Roland DGA's DGSHAPE DWX-53DC and new 2-step denture milling strategies. Explore how to enhance precision and efficiency, from the initial chairside consultation to milling the final denture in lab. Discover the benefits of two-step denture milling for increased accuracy, minimal milling time, and greater ROI.

Pam Rehm

Pam Rehm is a Registered Dental Technologist (RDT) with over a decade of experience in prosthetic removable workflows. Since 2014, she has been at the forefront of digital prosthetic workflows, starting with designing full-arch implant bars and restorations. Her commitment to advancing dental technology is evident in her contributions to local Denturist study groups and her extensive lecturing and training across North America. Pam specializes in integrating digital manufacturing workflows with clinical and patient workflows, creating optimized and seamless denture clinics transitioning from analog methods.



Edgar Munoz  
CEO of Elite Dental Studio LLC  
in Atlanta, Georgia



## 10:00am - 11:00am

### Examining the Kuraray / Noritake Katana Zirconia Workflow: An exploration into the Noritake all-ceramic restoration and the component materials that bring unique benefits to the dental laboratory.

An introspective view into the history, science, composition, and properties of Katana Zirconia, Esthetic Colorant pre-sinter stains, CZR Layering Porcelain, and FC Paste Stains and Glazes. Attendees will learn about the individual components that comprise a Katana all-ceramic workflow restoration and what unique properties bring features, advantages, and benefits to the dental technician's day-to-day workflow.

Edgar Munoz

Edgar Munoz is the owner and CEO of Elite Dental Studio located in Gainesville, Georgia. With over 20+ years of experience, his expertise spans the fields of Implant Restoration, Bridges, Crowns, and Digital Dentistry. He has continued his education by attending numerous courses and workshops all over the US and around the world. Very early in his career, he was recognized for his sharp eye and a unique talent for contouring with extraordinary detail and precision. These impressive skills have been sharpened through his collaboration with some of the finest dental laboratory professionals. In 2012, he was recognized by the LMT magazine as one of the "Forty Under Forty" Best Dental Techs in the US. Today, he caters to dentist clients who share his vision of beautiful esthetics and offers them personalized services, such as chairside custom staining and in-office Cad Cam design.



11:00AM - 11:30AM • EXHIBIT HALL BREAK



Christian Ferrari, *MDT*



### 11:30am - 12:30pm

#### Progress and Innovations in the field of Dental Ceramics

Our laboratories present a very different face from those I knew when I started. The advent of digital technology has considerably changed the overall vision of our porcelain rehabilitations. Until now, aesthetic crowns in traditional ceramic, with low coverage thicknesses, seemed to be a challenge that was very often doomed to failure.

Over the past 7 years or so, new porcelain has emerged, in the form of pastes, and powders have become a thing of the past. With an extremely fine grain size, these paste porcelains have a strong covering power, which allows, even at very low thickness, to provide color, saturation and depth. With an aesthetic result that is more than satisfactory.

During my conference, by illustrating some clinical cases, I will present my way of using these ceramic pastes, the different applications and the many benefits. I will also present the new CADback software and its advantages.

Christian Ferrari

Dental ceramist, opinion leader, internationally recognized speaker, Christian Ferrari is a dental technician from France. After spending ten years in Switzerland with renowned ceramists, he opened his first laboratory in France. Very quickly he was recognized for his sense and mastery of aesthetics. He was approached by an international company and contributed to the development of ceramic products, including his own porcelain line. Equally recognized for his photographic talents, he contributed to the development of many works. In 2008, he created his own dental Academy, where he trained ceramists from many different countries. His passion, but mostly his curiosity is what today pushes him to explore the potential for new generations of ceramic pastes "Ceramotion One Touch"



### 12:30PM - 2:00PM • EXHIBIT HALL LUNCH BREAK



Mark Chan, *DD*



### 2:00pm - 3:00pm

#### Implant Scan Bodies 101: Featuring the “Dynamic” approach to Implant Scanning from singles to full arch

- Are all scanbodies equal what to look out for
- Single unit implants and problems labs face
- Are full arch edentulous implant scans possible? Streamline your clinicians workflow with game changing technique and system. Immediate Load and next day load all on x workflows possibilities

Mark Chan

Mark Chan received his diploma from Denturism in Toronto at George Brown College with honours. Currently, Mark is practicing in Ontario with a main focus on high-end removable and implant prosthetics. With a passion for both technical and clinical techniques he is certified in Bio-logic, BPS and SDC denture concepts and is a ZunstZhanWerk “Art of Denture” award winning Denturist, he is a sought after consultant and opinion leader in the Denturist and Lab community.



Donald Yancey, CDT



**3:00pm - 4:00pm**

**Smile Design Techniques for Modern Denture Esthetics**

Are you tired of multiple patient try-ins, laboratory re-sets and choosing the correct tooth size and form for your Analog and Digital patients ? In the very first appointment the patient will be involved in choosing their Smile and the Clinician will have the clinical tools to prescribe the desired lip position, tooth size and shape. No more waiting for tooth try-in to see if we are successful.

**Learning Objectives:**

1. Patient specific denture tooth selection.
2. Clinician/Patient/Laboratory Communications
3. Perform esthetic and functional positioning of maxillary anterior denture teeth.

**Donald Yancey**

Don Yancey has been involved in the dental profession since 1973. He has gained a broad background in dentistry working chairside with the dental team as a laboratory technician while in the U.S. Navy. In 1977 at the end of his 4-year tour he opened Master Craft Dental Laboratory in Clearwater Florida, a highly specialized removable laboratory. In 1987 Don sold Master Craft and opened Yancey Dental Lab Inc. in Fayetteville Georgia. In 2000 he joined Ivoclar and over the last 23 years he has held numerous positions, Technical Prosthetic Specialist, Field Technical Specialist and Manager of the International Center for Dental Education in Sarasota Florida. Mr. Yancey is certified in Full Dentures and is presently the Manager of Field Technical/ 2nd Level Support Consultant NA. He lectures extensively to Universities, Dentists, Denturists and Dental Laboratories. He is also the past president of the West Coast Dental Laboratory Association and an Alliance Dental Technician member of the American College of Prosthodontists.



**4:00PM - 4:30PM • EXHIBIT HALL BREAK**



Scott Gillespie  
Territory Manager  
Ontario and Atlantic  
provinces BEGO CANADA



Conrad Venne, CDT, TPAD

**4:30pm - 5:30pm**

**“The New World of SLM printing and how quality materials make a difference” is one lecture you don’t want to miss !!!**

Scott Gillespie and Conrad Venne join forces for a most dynamic conference: “The New World of SLM printing and how quality materials make a difference”.

During this 1-hour presentation, learn how SLM printing is changing the Dental Industry! Scott and Conrad will unravel the SLM printing processes, and how quality materials and know-how make a difference in RPD printed with this amazing technology.

**Scott Gillespie**

Scott Gillespie has over 11 years of experience as a digital specialist and in consulting services with major brands in the dental industry. He recently joined the BEGO team as a territory manager in Ontario and the Atlantic provinces. Having lectured throughout North America, Scott is renowned for his passion for dentistry.

**Conrad Venne**

Conrad graduated as a dental technician in 1984 from Collège Edouard-Montpetit, Canada. Since then, he has worked for the Canadian Armed Forces and managed several private dental laboratories. Since 1999, he has adopted digital technologies. Mr. Venne led the first Camcube milling centre in Gatineau in 2013 and participated actively in the expansion of Camcube.



**5:30PM - 7:00PM  
Main Lobby**

**25th Anniversary Celebration  
COCKTAIL RECEPTION AND DRAW PRIZES**



## TECHNICAL PROGRAM 2

Al Waxman 3-4

Each hour lecture = 1 CE Credit

Registration: 8:00am - 3:30pm

Program: 9:30am - 5:30pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



Andre Gaul, CDT



### 9:30am - 10:30am

#### 3D Printing in the Lab: Improving Results and Reducing Failures

This technical lecture aims to educate 3D printer users on recognizing the most frequent types of print failures and understand their cause in order to avoid them altogether. Secondly, the lecture touches on understanding the behavior of 3D resin and the vital importance of adequate post-curing to obtain dimensionally stable parts. Lastly, attendees will be introduced to some of the more obscure parameters in their printer software, which can help in yielding more accurate parts.

Andre Gaul

2018 Graduate of the C.E.M. Dental Technician Program. Currently Director of Dental Technologies and 3D printing specialist at DenPlus Inc.



### 10:30AM - 11:00AM • EXHIBIT HALL BREAK



Michael Suris, CDT



### 11:00am - 12:00pm

#### Mastering Dental Excellence: The Innovative Edge of Aidite's 3D Pro Zir

Join us for an enlightening lecture, "Mastering Dental Excellence: The Innovative Edge of Aidite's 3D Pro Zir," presented by Aidite's Technical Director, Michael Suris, CDT. This session will delve into the exceptional features of 3D Pro Zirconia, highlighting its 57% translucency for stunning aesthetics and 1050 MPa flexural strength for superior durability. Michael Suris will guide you through the practical applications of this cutting-edge material, demonstrating how it can elevate your dental practice and enhance patient satisfaction. Don't miss this opportunity to learn from an industry expert and discover how Aidite's 3D Pro Zirconia is setting new standards in restorative dentistry.

Michael Suris

With over 20 years of experience, Michael is a seasoned expert in advanced CAD/CAM dental technology, driven by a passion for education and support within the dental community. Currently serving as Aidite's Technical Director, he continues to be an advocate, beta tester, and Key Opinion Leader, bringing a thorough knowledge of digital dentistry. Michael's expertise extends to various dental materials and software, as well as extensive experience in designing, milling, and printing complex dental restorations. With accreditation from the National Board of Certification in Dental Technology and training in infection control protocols, he is dedicated to advancing the field of digital dentistry while prioritizing efficiency and technical advancements.



12:00PM - 1:00PM • EXHIBIT HALL LUNCH BREAK



Conrad Venne, CDT, TPAD



1:00pm - 2:00pm

Camcube's Take on Digital Removable Appliances

The conference will cover the next generation of removable appliances manufactured using design and manufacturing software. Conrad will review clinical integration of the intraoral scanner and its advantage in removable prostheses. He will also go over the progress of files supported by Camcube and the production cycles of all devices produced by computerized design in Camcube production centers.

Conrad Venne

Conrad graduated as a dental technician in 1984 from Collège Edouard-Montpetit, Canada. Since then, he has worked for the Canadian Armed Forces and managed several private dental laboratories. Since 1999, he has adopted digital technologies. Mr. Venne led the first Camcube milling centre in Gatineau in 2013 and participated actively in the expansion of Camcube. Mr. Venne is currently responsible for the business development of Camcube in Canada



Alex Chabachevitch, RDT



Jericho Elomari, RDT

2:00pm - 3:00pm

Digital Workflow for All-On-X Procedures

- Understanding All-on-X Procedures
- Integrating Advanced Technologies such as Face Scanning & Photogrammetry
- CAD/CAM and Prosthesis Design with exocad
- Addressing Challenges & Implementing Solutions

Alex Chabachevitch

Alex Chabachevitch is an experienced and successful owner of a medium sized dental lab in the GTA. He has over 20 years of experience managing his lab. The main focus of his workflow being on implantology, crowns, bridges, digital dentistry including digital dentures. Alex is also a partner in Unique Dental Supplies Inc.

Jericho Elomari

Jericho with over 25 years of experience in the dental lab industry, starting as chair-side dental technician, rising to Assistant Lab Director and CAD/CAM specialist before assuming her current role as a Senior Application Engineer and lead trainer at Shining 3D team. She collaborates closely with colleagues, clinicians, and resellers to provide top-notch training and demonstrations.

Dr. Vageesh Sabharwal

Dr. Vageesh Sabharwal graduated from the University of Toronto's Faculty of Dentistry with a Doctor of Dental Surgery degree in 2001. He furthered his training in dentistry and business by attending numerous universities including the University of Minnesota, the Kellogg School of Management, the University of Tennessee, and Harvard. Dr. Sabharwal has been the President of the South Asian Dental Association (SADA), and the North Indian Medical and Dental Association of Canada (NIMDAC). He volunteered with the Ontario Dental Association on the Health Policy and Government Relations committee. In addition to private practice and volunteering in organized dentistry, Dr. Sabharwal was Chief Clinical Officer of the Leixir Dental Lab Group. Dr. Sabharwal has lectured locally and internationally on topics such as cosmetic dentistry, implant dentistry and advanced resin dentistry.



Dr. Vageesh Sabharwal, DDS



3:00PM - 3:30PM • EXHIBIT HALL BREAK



Kaveh Shams, DT



**3:30pm - 4:30pm**

**Let's talk aesthetics! Ultra-thin zirconia veneers with Prettau® Skin® – Clinical and lab procedure**

During the lecture, Kaveh Shams, DT, will explain a new working procedure for creating ultra-thin zirconia veneers (0.2 mm) with minimal invasive tooth preparation. From precise tooth colour determination to final application, through micro-layering and production of individual preparation guides, the lecturer will illustrate the step-by-step procedure based on real patient cases, considering both clinical and laboratory work phases.

Kaveh Shams

Kaveh Shams graduated as a Dental Technician from Lambeth College – in London, UK, in 2010. Since then, he has worked in multiple dental laboratories in London and Toronto. In recent years, his passion for digital dentistry has led him to take responsibility as a CAD-CAM Specialist supporting and coaching dental community members across Canada. He continues serving the dental community as Zirkonzahn's ambassador and branch manager.



Paul Richardson, CDT



**4:30pm - 5:30pm**

**Cutting Edge Digital Denture Workflow for Esthetic Results**

Reducing labor costs and increasing production a goal of every lab. No matter how analog or digital your lab there is a Digital Denture workflow option that will benefit you. Using 3D software as the digital tool; model analysis, adaptable occlusal set-up options (600+ possibilities), denture contouring, and fabrication will offer you a seamless transition to digital denture fabrication. Printed or milled, denture bases and individual teeth or full arch tooth segments can be designed through closed and / or open system library functions to precisely match unique patient denture designs. Without the need for complicated and labor-intensive processing methods, you can reduce workflow time and save labor costs to build your road to success. Customization of the denture base, all-in-x frameworks, or individual denture teeth is aesthetically achieved using light-cured coloring nuances similar to ceramics. Whether a small or large lab, dental technician or dentist, digital denture technologies can be smoothly assimilated into a thriving removables environment to provide the necessary patient 's smile. We will also explore the future of digital dentures and technology, discuss the possibilities and limitations, to help prepare your business to take advantage of new technologies , improved materials, and alternative workflow options.

**Program Objectives:**

- Incorporating removables experience and knowledge into a digital based workflow
- Positioning denture teeth into a natural “state” of anatomical space; Traditional and Digitally
- Understanding that digital technology offers independence and not dependence
- Positioning denture teeth into a natural state of anatomical space

Paul Richardson

Paul Richardson has been a CDT for 13 years with a specialty in Removables / Dentures. Currently working as a Product Specialist for VITA North America, Paul has an extensive understanding and experience in CAD/CAM and Digital Technology. His background includes working with Loma Linda School of Dentistry, partnering with Pre and Post Doctorate Students and Faculty to produce quality and esthetic dental restorations. He was also instrumental in the development and introduction of a server-based CAD/CAM system into the University, providing a complete digital workflow from intra-oral scanning through the digital design and fabrication of fixed and removable prosthetics. Paul continues to pursue working with the latest technology and equipment, and to develop ways to integrate applications and workflows into the educational process.



**5:30PM - 7:00PM**  
**Main Lobby**

**25th Anniversary Celebration**  
**COCKTAIL RECEPTION AND DRAW PRIZES**

## DENTURIST PROGRAM 1

Donald Sutherland 1-2

Each hour lecture = 1 CE Credit

Registration: 8:00am - 3:30pm

Program: 9:00am - 5:00pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



Dr. Moemen Metwally  
DDS, FAGD, AFAAID

9:00am - 10:00am

### Surgical and Prosthetic Considerations for Denturists

This lecture is designed to provide denturists with a comprehensive understanding of the surgical and prosthetic considerations involved in implant-supported prosthetics. Participants will learn/review the critical aspects of the implant placement process, from understanding the surgical phases to the role of the denturist in ensuring successful prosthetic outcomes. The lecture will cover topics such as implant positioning, customization of prosthetic solutions, and the impact of surgical considerations on the design and fit of the final prosthesis. Through a combination of theoretical knowledge and practical insights, attendees will learn how to collaborate effectively with the surgeons and dentists to optimize implant placement, and deliver high-quality, customized implant-supported prosthetics that meet patient needs and expectations.

Dr. Moemen Metwally

Dr. Metwally brings a unique perspective to oral surgery and implantology. Dr. Metwally has been in private practice since 2012 and has built a career revolving around oral surgery and implantology. His daily practice is limited to implant dentistry from single implants to full mouth rehabilitation utilizing all on x treatment. Including same day loading protocols, including the use of zygomatic and pterygoid implants. He routinely takes on difficult failures that require thinking outside the box for solutions. He has placed thousands of implants over the last decade and understands the challenges that come with difficult or failing cases. His understanding of both restorative and surgery allows for a comprehensive approach. His ability to work with others as a team to treat large and complex treatments has allowed him to continue to grow his network of referrals. Dr. Metwally loves mentorship and looks forward to being a part of another colleague's implant journey.



10:00AM - 10:30AM • EXHIBIT HALL BREAK



Pam Rehm, RDT

10:30am - 11:30am

### Advanced 3Shape Techniques: Beyond Basic Bites

Tired of the same old introductory courses? This lecture is here to spice things up for those who already know their way around a digital scanner. This session delves into advanced bite registration techniques using the 3Shape system, tailored for denturists ready to take their skills to the next level.

We'll cover everything from acquiring data for new bites and wash impressions to the practical use of virtual articulators. Learn how to master both IOS and bench scanner techniques for the most accurate bite registrations. We'll also share essential tips and tricks to streamline your workflow and improve the fit and functionality of your dentures.

Join us for a no-nonsense, advanced look at digital bites that promises more than just the basics. Perfect your craft with insights that will make a real difference in your daily practice.

Pam Rehm

Pam Rehm is a Registered Dental Technologist with over a decade of experience working in removable workflows. She started her journey into digital workflows designing full arch implant bars and restorations in 2014 and soon after started sharing her knowledge by assisting in the creation of several local dentist study groups focused on training for implant retained dentures. She quickly grew into lecturing for larger audiences and training one on one for denturists across North America. Her specialty is not only equipment training but also integrating digital manufacturing workflows with clinical and patient workflows to create optimized and seamless Denture clinics that are transitioning away from analog workflows. Pam now works full time with the team at Argen Canada as the Canadian Technical Sales Specialist for removables.







Kevin McAuley, RDT

11:30am - 12:30pm

## Simplified Full Arch Restoration – Using your IOS Scanner!

This practical course is designed for clinicians or technicians that wish to incorporate available digital technology into their full-arch treatment workflow. This course will demystify the digital solutions workflow and simplifying the restorative workflow.

We will show you how to achieve a final full-arch restoration with Nexus iOs in just three appointments with unmatched accuracy. Learn about tools for data collection, analysis, laboratory interactions, restorative team design and input. We will show you how to significantly reduce chair-time by using a unique innovative protocol for the final restoration, offering a simple easy to follow workflow.

### Kevin McAuley

Kevin has been in the dental industry for 39 years and involved in the ever-improving world of dentistry and dental technology and turning this passion into a rewarding career.

With early exposure to dental implants and a passion for design and manufacturing, dental technology allowed me to join numerous implant-training courses in the early years. With a lack of technical training courses available, most of my early training was on the surgical protocols, allowing me to build relationships but also engage early in the treatment protocols and build a sound foundation for a lasting role in providing solutions for patients. The evolution of dental equipment, specifically CAD CAM, has been in the forefront of Kevin's experiences as well.

Educating Clinicians and Technicians has been a cornerstone for supporting my learnings. Whether lecturing, hands-on training or product development, his focus has always been on elevating the technical and digital profile in the treatment team through higher clinical education.

Kevin is an RDT and a member of the College of Dental Technologists of Ontario. He is currently the Director of Technical and Business Development at Rotsaert Dental Laboratory Limited.



Costa Nassar, DD

### Costa Nassar

Costa Nassar graduated from the George Brown Denturism program in 2002. He worked in private practice for 10 years before working at multiple dental offices such as GP's Oral Surgeons and Periodontists, where he has been able to focus almost exclusively on the All-on-x treatment concept. Participating in numerous cases over the years, he has extensive knowledge both on the clinical and laboratory aspects. Today, he is one of the profession's most experienced and sought after specialists on the conversion and restoration of the Full arch treatment solution. In addition, Costa has recently had the pleasure to verify and insert Canada's first Nexus IOS full arch solution to his patients using Nexus iOs an innovative full arch implant solution. This revolutionary procedure has changed the way he approaches Full arch cases by simultaneously decreasing chair time to as little as two appointments while increasing accuracy and esthetics for his patients.

### Dr. M.K. Bobby Baig

Dr. M.K. Bobby Baig received his dental degree from Gulbarga University, India in 1997. He has completed his residency at Government Dental College and Hospital in Hyderabad India. Dr. Baig completed Advance Education in General Dentistry program and Graduate program in Prosthodontics at Eastman Institute for Oral Health, University of Rochester New York state USA. Dr. Baig is the Clinical Director Of Prosthodontics and Associate Professor in the Department of General Dentistry, at University of Rochester, Eastman Institute for Oral Health, Rochester New York, USA. He also works as a Clinical Instructor in Prosthodontics in Mt Sinai Hospital, and Associate In Dentistry at University of Toronto Faculty of Dentistry, Toronto, Canada, and private practice at Dental Specialists Group, Woodbridge and Prosthodontic Associates, Toronto in Ontario. Dr. Baig is a board-certified Prosthodontist in Canada and serves as a national examiner for NDSE National Dental Specialty Examination board of Canada; the licensing exam to be a prosthodontist in Canada, and national examiner for Prosthodontics Fellowship F.R.C.D.(C) administered by Royal College of Dentist of Canada. Dr. Baig was awarded the Part time faculty Award for Excellence in Teaching by the University of Rochester, NY, USA for the year 2019, Dr. Baig received Fellowship Award at the International Academy for Dental Facial Esthetics (FIADFE), Nov 2021, Manhattan New York City. Dr Baig also received an Award for Excellence in Clinical Education from Department of AEGD, University of Rochester., Eastman Institute for Oral Health in June 2023. Dr. Baig has published numerous articles in peer reviewed journals and holds special interest in aesthetics and implant dentistry, Reconstructive Fixed and Removable Prosthodontics, Dental Ceramics and smile makeover procedures, advancements in digital dentistry. Dr. Baig lectured extensively to dental study clubs and professional organizations across North America and Southeast Asia.



Dr. M.K. (Bobby) Baig  
DDS, Cert Prosthodontist,  
FRCDC



KeystoneDentalGroup



12:30PM - 1:30PM • EXHIBIT HALL LUNCH BREAK



Eugene Royzengurt, LD, BTSc



### 1:30pm - 2:30pm

#### The Magic of 3D Printing Explored with Eugene Royzengurt

Join Eugene Royzengurt LD as he delves into the transformative world of 3D printing in dentistry. This presentation offers attendees a firsthand look at Eugene's extensive experiences and unique techniques in mastering the nanoceramic excellence of the Rodin Sculpture Series. The session will also introduce the innovative Rodin Reline Material, discussing its bonding properties with both printed and traditional analog materials. Discover how these advancements can be a meaningful addition to your dental practice, enhancing your toolkit and improving patient comfort.

##### Eugene Royzengurt

Mr. Eugene Royzengurt has been working in the dental industry since 1996. He began as a Dental Assistant, later becoming an In-house Dental Laboratory Technician, specializing in Removable Prosthodontics. Mr. Royzengurt's education includes a Bachelor's degree in Denturism from American Denturist College, an Associate's of Science Degree, and certificates in Dental Assisting and Radiology. He has published several peer review articles on the subject of Removable Prosthetics and currently lectures in the United States and internationally. Gene and his family currently reside in Sandy, Utah where he owns and operates Apple Dental Laboratory and is an adjunct faculty instructor for American Denturist College.



### 2:30PM - 3:00PM • EXHIBIT HALL BREAK



Kris Schermerhorn, CDT



### 3:00pm - 4:00pm

#### Fabricating High-Impact Digital Dentures with Trusana Premium Print Resins from Myerson

Join Kris Schermerhorn, CDT, for a discussion on the Trusana Premium Denture System from Myerson. The system is comprised of Trusana tooth and denture base resins as well as the Trusana bonding adhesive. The three products work together to create a high-impact denture with optimal physical properties and esthetics. Kris will take an in-depth look at handling Trusana in the lab from start to finish. He will educate you on how Trusana's patented chemistry delivers an esthetic, unfilled polymer with high flexural strength, fracture toughness, and wear resistance with the translucency of a natural smile.

##### Kris Schermerhorn

Kris Schermerhorn, CDT has a degree in dental technology and owns a full-service dental lab in Virginia. He specializes in the fabrication of a variety of digital dental appliances through milling, and more recently 3D printing. He is a co-inventor of the Myerson Hot Shot Elite and co-developer of the Myerson FlexPress and DuraCetal, DuraFlex and VisiClear materials. In 2007, Kris was named Inventor of the Year by the NADL.



**Mark Castanheiro**  
*Business Development Manager at Quatro Air Technologies*

**4:00pm - 5:00pm**

### Understanding air quality and how to provide a safe environment for you and your staff

Join Mark Castanheiro, Business Development Manager with Quatro Air Technologies for a deep dive into the importance of air purification in your denture clinics and the different solutions available to help improve your Denture clinics and staff's air quality.

**Mark Castanheiro**

Mark Castanheiro has more than 35 years of success in sales and marketing. He has been with Quatro Air Technologies since 2017. Mark began his career in customer service in the men's fashion industry in 1987. He went on to become Vice-President of Sales for North America for a reputable manufacture of tailored clothing based in Montreal, Canada. In 2017, Mark began working for Quatro Air Technologies as Sales Manager for their dental division and has since taken on several other distribution channels as Business Development Manager.

His focus on product knowledge and air purification applications in the dental industry, has helped grow Quatro's business worldwide with products currently sold in over 35 countries. Mark understands the importance of providing the best possible clean air solutions and has strong relationships with Quatro's customer base.



**5:30PM - 7:00PM**  
**Main Lobby**

**25th Anniversary Celebration**  
**COCKTAIL RECEPTION AND DRAW PRIZES**

# Palmeri Media Group

## One Stop Solution to Your Dental Digital World



**We are EXPERTS in**  
**DENTAL WEBSITE DESIGN**

Let us help you articulate your brand and message consistently across all media

## DAO - PYP PROGRAM

Donald Sutherland 3-5

Each hour lecture = 1 CE Credit

Registration: 8:00am - 3:30pm

Program: 9:30am - 5:30pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm

DAO - PYP Program is powered by



Jaro Wojcicki Jr., DD

9:30am - 10:30am

### Unlocking CDCP Success: Essential Updates and Expert Guidance for Denturists

The session will provide an extensive overview of the Canadian Dental Care Plan (CDCP). Hosted by The Denturist Association of Ontario (DAO), with Special Guests DAC President Jaro Wojcicki and DAC Executive Director Mallory Potter, it aims to update members on the latest developments and address the top questions received from denturists.

The introduction will emphasize the importance of the CDCP Dental Benefits Guide, which outlines the range of services covered as of May 1, 2024. These services will include standard complete dentures, repairs, relines, and more, with specific preauthorization requirements for certain procedures. There will be no annual spending limits, but frequency limits will apply to ensure proper utilization of benefits. If the information is available, we will also outline the expectations for November when all procedure codes under the program become available, i.e. those that require preauthorization.

The session will explain the co-payment and balanced billing responsibilities for patients based on their adjusted family net income. Detailed guidance on billing practices and patient payments will be provided to ensure clarity for providers. Coordination of benefits will be another critical topic, detailing how the CDCP complements existing dental benefits and coordinates with other social oral health programs. Procedures for billing according to the prescribed payer order of social programs will be outlined to avoid duplication of coverage.

The claims submission process will be thoroughly covered, highlighting the steps for submitting claims and verifying CDCP client eligibility. Providers will be reminded that claims can only be submitted once treatment is complete, with specific requirements for different types of services. Additionally, the session will address exclusions under the CDCP, such as precision equilibrated dentures and implant-related procedures, and provide guidance on fabricating and billing for standard dentures.

Updates on the CDCP Look-Up Tool and Provider Search will be discussed, noting improvements in the availability of procedure codes and the recent updates to the provider search tool. The claims processing and payment agreement segment will include feedback from members on the agreement and the claims verification program, clarifying documentation requirements for claims verification.

The session will also detail the eligibility and frequency limits for repair procedure codes and the preauthorization requirements for repairs involving multiple claim lines. Various miscellaneous questions will be addressed, including those related to fees, adjustment periods, eligibility for dentures, payment frequency, and implant-related coverage.

Resources provided during the session will include links to the CDCP Toolkit, Benefits Guide, Fee Grids, and additional information for oral health providers. Contact information will also be given for further support and queries. The session aims to equip denturists with the necessary updates and practical guidance to navigate the CDCP effectively, ensuring they can provide optimal care to their patients.



Mallory Potter  
Executive Director at DAC





**Jaro Wojcicki Jr.**

Jaro Wojcicki Jr. is a third-generation denturist from Penetanguishene, Ontario, continuing a family tradition deeply rooted in denturism. Following in the footsteps of his grandfather, a founding figure in the field, and his father, who was also a very accomplished denturist, Jaro pursued his education at Bates Technical College in Tacoma, Washington. He obtained his license in 2002 and returned to his hometown in 2006 to establish his practice, where he has become a cornerstone of the local dental community.

Jaro's commitment to denturism extends beyond his practice. He has played pivotal roles in shaping the profession's landscape, serving as the past President of the Denturist Association of Ontario and currently holding the position of President of The Denturist Association of Canada. In these leadership roles, Jaro advocates tirelessly for the profession, promoting high standards of care, professional development, and ethical practice among denturists nationwide.

In addition to his professional achievements, Jaro is known for his compassionate patient care and community service. He dedicates time to providing dental services at the Waypoint Centre for Mental Health and at Beausoleil First Nations, and he makes house calls to nursing homes, ensuring accessibility to quality dental care for all. Jaro's expertise and dedication have earned him a solid reputation for excellence, integrity, and patient-centered care throughout his career.

**Mallory Potter**

Mallory Potter is the Executive Director of The Denturist Association of Canada (The DAC), a national organization that represents and advocates for denturists across Canada. Mallory brings over a decade of experience in the not-for-profit sector and a passion for promoting the profession in her role as The DAC Executive Director.

Based in Belleville, Ontario, Mallory leads The DAC's operations, working closely with the Board of Directors and committees to advance the organization's strategic priorities. With her expertise in governance, stakeholder engagement, and organizational development, she is committed to ensuring that The DAC remains a strong and effective voice for denturists and their patients.

In addition to her work, Mallory enjoys spending time with her family. She and her spouse of 14 years, Michael, together have a 6-year-old son named Mason. Mallory values the importance of work-life balance and makes it a priority to spend quality time with her loved ones.

As the Executive Director of The DAC, Mallory is dedicated to ensuring that denturists across Canada have the support and resources they need to provide high-quality care to their patients. Her leadership, expertise, and dedication to the profession make her a valuable asset to the organization and the broader denturism community.



**10:30AM - 11:00AM • EXHIBIT HALL BREAK**



**11:00am - 12:30pm**

**CDO – Peer Circles**

Join fellow denturists to discuss interesting and challenging cases and explore problem-solving strategies that can assist you in managing these cases. The development of Peer Circle cases was done by practising denturists and overseen by the CDO. Each Peer Circle will involve 8 – 10 denturists and a trained group facilitator, who is also a practising denturist. Peer Circles provides an ideal environment for inter-professional communication and collaboration that ultimately benefits patient care.

**Tera Goldblatt**

Tera Goldblatt, Manager, Registration and Quality Assurance, College of Denturists of Ontario, has been working in health profession regulation for 9 years. She has been at the CDO for 3 years, and was at the College of Chiropodists of Ontario for 7 years. She holds a Bachelor of Arts from the University of Waterloo, and Bachelor of Applied Arts from TMU. Prior to moving into health profession regulation, Tera taught English in Taiwan, worked in post-production in film and TV, and owned a café. Since January 2022, Tera has been managing the CDO's Quality Assurance program with a keen focus on enabling Denturists to continue to grow and learn, while maintaining focus on public protection.

**Tera Goldblatt**  
*Manager, Registration and Quality Assurance, College of Denturists of Ontario*





**12:30PM - 2:00PM • EXHIBIT HALL LUNCH BREAK**



Mark D. Mickleborough



**2:00pm - 3:00pm**

**Considerations in Setting-up a Denturist Professional Corporation**

The lecture will include the following:

- Name considerations and restrictions
  - Business Corporations Act (Ontario) restrictions
  - College of Denturists of Ontario (“CDO”) restrictions
- Shareholder restrictions
- Business restrictions
  - Practise of the profession
  - Ancillary activities
  - Investment of surplus funds
- Obtaining and Renewing a Certificate of Authorization from the DCO
- Shareholder Agreements where there is more than one Denturist/shareholder in the Denturist Professional Corporation
- Potential Tax benefits of Incorporating
  - Access to the Small Business Deduction by Canadian Controlled Private Corporations (“CCPCs)
  - Investing out of a Professional Corporation and related limits

Mark D. Mickleborough

Mark D. Mickleborough is a practicing corporate commercial lawyer with the law firm of Mickleborough Lawyers. He has worked continuously in private practice at various law firms, practicing in the area of corporate commercial law since 1987. During his 37-year career, Mr. Mickleborough has also been a director of numerous private and public companies, in areas as diverse as resource development, land development, a closed-end fund inter-listed on the Toronto and London Stock Exchanges, as well as a smaller Schedule 1 Canadian bank, and a financial services firm listed on the Toronto Stock Exchange.

Mr. Mickleborough graduated Magna Cum Laude from Princeton University, New Jersey with a A.B. in Economics in 1982 and Osgoode Law School (York University) Toronto, Canada with a law degree in 1985. He is a member in good standing with the Law Society of Ontario, Canada.



**3:00PM - 3:30PM • EXHIBIT HALL BREAK**



Mark Chan, DD

**3:30pm - 4:30pm**

**The Importance of Digital Chairside Scanning**

An informative lecture on utilizing intraoral scanning to maximize denturist efficiency and patient satisfaction by providing a more comfortable chairside experience and efficient clinic-lab collaboration. Learn how intraoral scanning provides more efficient, accurate, and patient- friendly solutions.

Mark Chan

Mark Chan received his diploma from Denturism in Toronto at George Brown College with honours. Currently, Mark is practicing in Ontario with a main focus on high-end removable and implant prosthetics. With a passion for both technical and clinical techniques he is certified in Bio-logic, BPS and SDC denture concepts and is a ZunstZhanWerk “Art of Denture” award winning Denturist, he is a sought after consultant and opinion leader in the Denturist and Lab community.





Alex Chabachevitch, *RDT*



Jericho Elomari, *RDT*

4:30pm - 5:30pm

### Embracing a Digital Workflow for Implant-Supported Dentures

- Clinical Advantages
- Technological Integration - using exocad software and Shining 3D Digital Equipment.
- Material Selection
- Patient Education & Expectations
- Challenges & Solutions



Alex Chabachevitch

Alex Chabachevitch is an experienced and successful owner of a medium sized dental lab in the GTA. He has over 20 years of experience managing his lab. The main focus of his workflow being on implantology, crowns, bridges, digital dentistry including digital dentures. Alex is also a partner in Unique Dental Supplies Inc.

Jericho Elomari

Jericho with over 25 years of experience in the dental lab industry, starting as chair-side dental technician, rising to Assistant Lab Director and CAD/CAM specialist before assuming her current role as a Senior Application Engineer and lead trainer at Shining 3D team. She collaborates closely with colleagues, clinicians, and resellers to provide top-notch training and demonstrations.

Dr. Vageesh Sabharwal

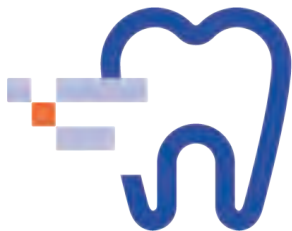
Dr. Vageesh Sabharwal graduated from the University of Toronto's Faculty of Dentistry with a Doctor of Dental Surgery degree in 2001. He furthered his training in dentistry and business by attending numerous universities including the University of Minnesota, the Kellogg School of Management, the University of Tennessee, and Harvard. Dr. Sabharwal has been the President of the South Asian Dental Association (SADA), and the North Indian Medical and Dental Association of Canada (NIMDAC). He volunteered with the Ontario Dental Association on the Health Policy and Government Relations committee. In addition to private practice and volunteering in organized dentistry, Dr. Sabharwal was Chief Clinical Officer of the Leixir Dental Lab Group. Dr. Sabharwal has lectured locally and internationally on topics such as cosmetic dentistry, implant dentistry and advanced resin dentistry.



5:30PM - 7:00PM  
Main Lobby

25th Anniversary Celebration  
COCKTAIL RECEPTION AND DRAW PRIZES

## Photo Booth By



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## HYGIENE CENTRAL

Hall C

Each hour lecture = 1 CE Credit

Registration: 8:00am - 3:30pm

Program: 9:00am - 5:30pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm

### Moderators for Hygiene Program



Heather Kleinberg RDH,  
President-Elect ODHA



Renata Albonese RDH,  
Board Director-Region G



Reefa McDoom, RDH



9:00am - 10:00am

### Unlocking Potential: Inspiring Hygienists to Excel in Specialized Orthodontic Care

Elevate your orthodontic hygiene skills at "Unlocking Potential"

Join us for an inspiring lecture tailored for orthodontic hygienists Discover advanced techniques, innovative practices, and motivational insights Enhance patient care and advance your career in orthodontics Don't miss out on this opportunity to excel in specialized care!

Dr. Ramesh Agrawal  
DDS, BDS, MDS



Dr. Ramesh Agrawal

- Dr. Ramesh Agrawal is a highly respected orthodontic instructor, known for his passion for teaching and dedication to advancing the field of orthodontics. With over two decades of experience in both clinical practice and academia, Dr. Agrawal brings a wealth of knowledge and expertise to his role as an educator.
- Dr. Agrawal earned his Doctor of Dental Surgery (DDS) degree from the prestigious School of Dentistry in India. Following his dental training, he pursued specialized training in orthodontics, completing a rigorous residency program. During his residency, Dr. Agrawal developed a keen interest in teaching and research, which laid the foundation for his future career path.
- After obtaining his Masters of Science (MS) degree in orthodontics, Dr. Agrawal served at a few renowned university departments of orthodontics.
- He moved to Ontario in 2017 in pursuit of high orthodontic standards. With his clinical excellence and fundamental knowledge, he achieved his Canadian General Practitioner license (DDS) in as little as one year. He is licensed by The Royal College of Dental Surgeons of Ontario.
- Orthodontics offers Dr. Agrawal opportunities for professional growth, continuing education, and collaboration with dental specialists. With continuing education, he can expand his skills, stay updated with the latest advancements, and engage in interdisciplinary collaborations to provide comprehensive patient care.
- Dr. Agrawal has published numerous articles in peer-reviewed journals on various topics within the field.
- In addition to his academic responsibilities, Dr. Agrawal maintains a unique style of visiting orthodontic practices, where he provides comprehensive orthodontic care to patients of all ages.
- He is an active member of several professional organizations, including the American Association of Orthodontists and the Ontario Dental Association. He ensures his students receive the highest quality education by staying abreast of the latest advancements in orthodontic research and technology.





Reefa McDoom, RDH

10:00am - 10:30am

### Dental Implants: "Keeping Up With The Times"

Dental implants have been around for over fifty years and are currently the treatment of choice for missing teeth where possible. This lecture offers dental professionals an interesting look at the current trends surrounding dental implants in 2024

Reefa McDoom

Reefa McDoom has been a practicing dental hygienist in the city of Toronto for over 30 years. She is currently the Restorative Dental Hygienist in a Midtown specialty practice dividing her time between restorative and perio. She has lectured locally and internationally and is devoted to education and volunteer. She is a member of the 'Build Your Smile Dental Foundation' which provides dental treatments for Toronto shelters and in underserved rural areas, and internationally.



10:30AM - 11:00AM • EXHIBIT HALL BREAK



Emme Sanders, RDH

11:00am - 12:00pm

### Oral Bacterial Invasion: Killing Bacteria That Cause Infection and Disease

What are the 2 ingredients we need to create an infection? Bacteria and a host. In this course we will use the power of fun to discover how to identify bacteria that are causing periodontal infections, how to exterminate bacteria and how to best support our host immune response. Roll up your sleeves and be prepared to learn about bacterial testing, Guided Biofilm Therapy and adjuncts for patient's home support.

Objectives:

- Be able to identify the most pathogenic bacteria
- How to implement bacterial testing into day-to-day patient care
- Understand Guided Biofilm Therapy
- Master adjuncts to support patient care at home

Emme Sanders

Emme Sanders has over three decades of experience in dentistry and dental education, her dynamic leadership and exceptional interpersonal skills has made significant contributions through impactful speaking engagements, coaching initiatives, and prolific writing. Emme holds ACE Certification and Adult Learning credentials, showcasing her commitment to continuous learning. A finalist for the Dr. Bicuspids 2023 Hygiene Educator of the Year, she actively participates in professional networks like the Speaking and Consulting Network and the Director of Education for Academy of Dental Practice Managers.

As a published author of "Welcome To Work: Inspiring Positive Change in the Workplace," Emme elevates her stellar career by contributing valuable insights beyond dental education. Currently, as the Director of Coaching at Inspired Hygiene, she leverages her extensive knowledge to drive success and positive transformation within dental practices and their teams.



12:00PM - 1:00PM • EXHIBIT HALL LUNCH BREAK



**Melissa Barlock**  
 Founder & CEO of Enspire  
 Dental Opportunities



## 1:00pm - 2:00pm

### Motivational Theory for Career Fulfillment

This session explores key motivational theories like Maslow's Hierarchy of Needs and Herzberg's Two-Factor Theory to help professionals achieve greater career satisfaction. Participants will identify their unique motivators and learn how to apply these insights to enhance job satisfaction and performance.

**Who Should Attend:** Ideal for professionals at any stage looking to understand what drives them and how to achieve long-term career fulfillment.

#### Benefits:

- Discover what truly motivates you
- Align your role with personal drivers
- Develop strategies for sustained motivation and career success

#### Melissa Barlock

Melissa Barlock is the visionary founder & CEO of Enspire Dental Opportunities, a best-selling author on Amazon, and an international speaker. Her agency, a full-service dental recruitment firm, specializes in connecting dental professionals with both permanent and temporary roles across Canada. With over 20 years of experience as a speaker and group facilitator, Melissa has honed her skills in empowering individuals, groups, and organizations to enhance their leadership capabilities and unlock their full potential.

Melissa's expertise extends to providing strategies for effective communication and collaboration, essential for fostering cohesive and high-performing teams. She also offers insights into creating workplace environments conducive to growth, satisfaction, and long-term commitment, along with valuable strategies for talent acquisition and retention. Additionally, Melissa guides individuals on the journey to long-term success and fulfillment by cultivating essential skills and adopting the right mindset.

In addition to her speaking engagements and leadership development initiatives, Melissa is also the co-author of two acclaimed books: "The Dental Edge: Attract, Engage and Retain Top Talent" and "The Dental Edge: Stand Out & Create a Thriving Career You Love." Through her writing and speaking engagements, Melissa continues to inspire and empower professionals to reach new heights in their careers and personal development.



**Dr. Fay Goldstep, DDS**



## 2:00pm - 3:00pm

### The Oral-Systemic Link: The Hygiene-Medical Connection

The dental hygienist is the first responder in combating oral disease and its systemic consequences. This is a tremendous responsibility.

Periodontal disease is chronic inflammation unchecked. What is the sequence? This program will explain and clarify the downward spiral of periodontal disease—from beneficial acute inflammatory response to chronic unresolved inflammation with its direct impact on systemic health.

#### Learning Objectives:

- Understand the progression of periodontal disease from a clinical, cellular, and biochemical focus
- Discover the local/systemic link pathway between periodontal disease and the inflammatory diseases of aging
- Identify the criteria for the ideal biomarker to monitor oral inflammation
- Learn about a simple new chairside salivary test to measure oral inflammation and evaluate treatment success

#### Dr. Fay Goldstep

Dr. Fay Goldstep has lectured extensively on Proactive/Minimal Intervention Dentistry, Soft-Tissue Lasers, Bioactive Dental Materials and Oral/Systemic Health. She has been a contributing author to four textbooks and has published more than 100 articles. Dr. Goldstep sits on the editorial boards of Oral Health Journal, Dental Tribune US Edition, Dental Asia and REALITY. She has been listed as one of the leaders in continuing education by Dentistry Today since 2002. Dr. Goldstep is a consultant to a number of dental companies.



## 3:00PM - 3:30PM • EXHIBIT HALL BREAK



Anna Louise Tolan  
RDH, FADIA



**3:30pm - 4:30pm**

## Seeing is Believing: The Impact of Enhanced Vision on Dental Hygiene Practice

This presentation will explore the impact of wearing illumination and magnification devices on providing optimal client care. Enhanced visual acuity allows for more effective assessments, identification of issues, and precise implementation of preventive and nonsurgical periodontal procedures, empowering the Registered Dental Hygienist (RDH) to achieve successful client outcomes. By implementing the latest advancements in ocular research, RDHs can ensure improved client care and reduce the risk of musculoskeletal injury. This session will highlight the critical role of the latest visual technology in today's dental hygiene practice.

### Objectives

1. Understand the benefits of illumination and magnification in the dental hygiene practice.
2. Learn how enhanced vision enables accurate identification of oral health diseases and conditions.
3. Explore the impact of vision acuity on the assessments, effectiveness of treatment and ergonomics ensuring career longevity

Anna Louise Tolan

Anna Louise is a trusted advisor, empowering educator and committed to advancing the profession. During her long clinical career, she has gained expertise in person-centered individualized care, providing and presenting on the non-surgical treatment of periodontal and peri-implant disease and conditions. She is a recognized Fellow of the Association of Dental Implant Auxiliaries, serving as an ICOI-ADIA Dental Hygiene Certification Trainer, an engaging cast member of The RDH View, and a Key Opinion Leader for several Dental Industry Corporations. Most importantly, Anna Louise is empowering her clients and colleagues with the education to elevate oral and systemic health.



Kathleen Bokrossy, RDH



**4:30pm - 5:30pm**

## Quality Assurance: So Much More Than Being Compliant

This presentation is designed to empower dental hygienists with the knowledge and tools to elevate their practice beyond basic compliance. In today's ever-evolving dental landscape, simply adhering to regulations is no longer enough. Kathleen will explore how Quality Assurance can be leveraged to enhance patient care, improve outcomes, and build trust within your practice. Kathleen will share how Quality Assurance can ignite your excitement for professional growth and continuous improvement, making it a rewarding aspect of your career.

Participants will learn practical strategies for implementing and maintaining high standards, fostering a culture of continuous improvement, and making Quality Assurance an integral part of daily routines. This session will provide actionable insights and inspire participants to view Quality Assurance as a pathway to professional growth and excellence, not just a checkbox.

### Learning Objectives

By the end of this course, participants will be able to:

1. Define the core principles of Quality Assurance and recognize its importance beyond mere compliance within dental hygiene practice.
2. Implement practical strategies to enhance Quality Assurance in your practice effectively.
3. Stay current with the CDHO Quality Assurance Program to maintain confidence, competence, and readiness for audits.
4. Evaluate the benefits of continuous improvement in Quality Assurance and understand its contribution to professional development and career advancement.

Kathleen Bokrossy

Kathleen Bokrossy, RDH, has been bringing engaging energy to the dental profession for over 30 years. A dynamic and interactive presenter, Kathleen is passionate about driving change and ensures that every program she delivers will inspire dental hygienists to implement improvements in their practice immediately. As the founder and president of rdhu, Kathleen's vision and passion lie in helping to 'Transform the Dental Hygiene Experience' for clinicians, practices, and their patients.



**5:30PM - 7:00PM**  
**Main Lobby**

**25th Anniversary Celebration**  
**COCKTAIL RECEPTION AND DRAW PRIZES**

Spectrum Day Toronto 2024

OCTOBER 25

# BUSINESS FORUM

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# BUSINESS FORUM

Gordon Pinsent 3

Each hour lecture = 1 CE Credit Category 3

Registration: 8:00am - 3:30pm

Program: 9:00am - 5:10pm

Exhibit Hall: 10:00am - 4:30pm

Cocktail Reception and Draw Prizes: 5:30 - 7:00pm



9:00am - 9:50am

## How higher taxes, interest rates and general economic factors affect the value of Canadian practices

Join Timothy as he discusses where he sees practice values heading. The change in capital gains tax and the slow decline in interest rates are affecting the decisions of both vendors and purchasers.

Timothy A. Brown

Timothy A. Brown has risen to national prominence as CEO and Broker of Record of ROI Corporation, Canada's professional practice appraiser and broker since 1974. His insights, research and experience has made him a highly sought after professional speaker and a respected author and publisher. As a leading national authority in understanding and identifying the potential of today's market, Timothy has customized presentations that illuminate themes and trends that are of interest to business owners at all stages of their careers.

Timothy A. Brown  
CEO of ROI Corp



9:50am - 10:50am

## How To Make Marketing Work For You

Dr. Marketing is here to make sense of the complex world of dental marketing. Most practices we meet are unaware of all the interesting ways to generate patient leads, how a lead can be tracked through a Google or Facebook campaign, or how much a marketing budget should be and what it should be spent on. This lecture will cover common marketing mistakes, rules and regulations the association sets, determining a proper marketing budget, and more. Mr. Bosch will also share strategies of what some of Dr. Marketing's top dental practices are doing across the country. The goal is to ensure dental practices are effectively marketed based on their growth goals and budget and that they meet the ethical standards of marketing a dental practice.

Brandon Bosch, CEO, CME

Brandon Bosch

As a Certified Marketing Expert in both Google and Meta advertising, Brandon has overseen the production of countless websites and marketing campaigns for offices across Canada, the USA, and Central America, and continues to grow Dr. Marketing into Europe and around the world. Brandon has received top designations from both Google and Meta for achieving top results for his clients. Not only has he won numerous awards for his accolades, but he has done so for the last 10 years straight. Brandon continues to be a trend setter in advertising and marketing, and he does so with a focus in the dental industry.



10:50AM - 11:20AM • EXHIBIT HALL BREAK



Dr. Carlo Biasucci, BSc., DDS



11:20am - 12:10pm

## 9 Leadership Secrets for Dentists

If you ask any dentist today, the #1 challenge faced by all boils down to dealing with people. If you can get the leadership game figured out, you will join the top 1% dental practices in short order. Building an exceptional business simply requires building an exceptional team. It is much easier than you think – if you have the blueprint. Join Dr. Biasucci for this jam-packed session and learn why Elite Practice Members collectively grow by 3X industry average.

Dr. Carlo Biasucci

Dr. Carlo Biasucci is the Founder and CEO of Elite Practice, Canada's largest provider of training to dentists and dental teams. He is a strategic advisor, consultant, and business coach to fellow dentists across North America. He is the author of 4 books, a quarterly magazine focused entirely on practice growth, and over 200 articles on all aspects of dentistry and professional practice.



12:10PM - 1:10PM • EXHIBIT HALL LUNCH BREAK



Dr. James Younger, DDS



1:10pm - 2:00pm

## The Business Case for Positive Workplace Culture in Dentistry

Discover how fostering a positive workplace culture can drive your dental practice's success. This eye-opening lecture challenges the notion that being a "tough boss" is necessary for practice growth. Instead, learn how investing in your team's well-being can yield remarkable business returns.

Key topics include:

- Attracting and retaining top dental talent in a competitive market
- Enhancing patient relationships and treatment acceptance
- Boosting productivity and profitability through team stability
- Adapting to current market realities in dental staffing
- Practical leadership strategies for cultivating a positive culture

Join Dr. James Younger, practicing dentist and CEO of a leading dental staffing platform, as he shares insights on aligning your practice's culture with business goals. Uncover the symbiotic relationship between a thriving workplace and tangible business outcomes in dentistry.

Dr. James Younger

Dr. James Younger, is a practicing dentist and the visionary CEO of TempStars, North America's leading dental staffing platform. With a career spanning clinical dentistry and tech entrepreneurship, James brings a unique perspective to dental practice management. As an industry thought-leader & innovator in helping everyone in dentistry be happier at work, he's passionate about fostering positive workplace cultures in dentistry. James' expertise in two-sided marketplaces, coupled with his hands-on experience in dentistry, positions him to inspire dental office owners and managers to optimize their dental practice operations and culture for both business success and employee satisfaction.

Tala Batarseh  
Dental Practice Consultant

2:00pm - 3:00pm

## 6 Steps to Guaranteeing Practice Growth

- Manage your office with numbers
- Advance your team efficiency by having the proper tools to manage your teams performance with measurable statistics

Tala Batarseh

Tala is the founder, owner and operator of DenTala. Graduate of York University with a Bachelor of Business Administration and a Certificate of Management, Tala has over 15 years of experience in the dental industry. She has achieved a Certificate of Dental Practice Management from the University of Toronto, accompanied with multiple CE courses in Sales, Treatment Coordination, Executive and Leadership Training. Additionally, she has successfully completed trainings at the University of Toronto for the new IPAC standards. Tala has integrated her theoretical expertise, and industry experience toward helping many dental practices achieve success in their business. Passionate and driven, Tala continues to partner up with dentists opening new practices, or desiring more success out of their existing businesses to help them achieve levels of success beyond their expectation.





## 3:00PM - 3:30PM • EXHIBIT HALL BREAK



**Ozhan Asi**  
Chief Technology Officer  
at TAS Provider



**Ali Zare**  
Chief Security Officer  
at TAS Provider



### 3:30pm - 4:20pm

#### IT Services and Digital Marketing

This course offers a unique blend of digital marketing and cybersecurity, specifically designed for dental professionals who want to excel in the online world while safeguarding their practices against digital threats.

##### Digital Marketing for Dentistry

In this section, you'll learn how to:

- Optimize Your Website for Search Engines (SEO)
- Create Compelling Content
- Manage Online Reputation
- Run Effective Online Ads
- Engage with Patients Online

##### Cybersecurity for Dental Practices

This part of the course covers:

- Data Protection Basics
- Risk Assessment and Management
- Network Security
- Incident Response
- Compliance
- Real-World Scenarios

##### Course Outcomes

By the end of this course, you will:

- Have a solid understanding of digital marketing strategies that are effective in the dental industry.
- Be equipped to implement and manage comprehensive cybersecurity measures to protect your practice.
- Gain the confidence to navigate the digital landscape, attracting new patients while ensuring their data remains secure.

This course is ideal for dental professionals who want to stay ahead in the competitive dental market while ensuring the safety and privacy of their patient information.

##### Ozhan Asi

Ozhan Asi is a seasoned technology executive with a proven track record of leadership in driving innovation and digital transformation. As Chief Technology Officer at TASProvider, Ozhan oversees the strategic direction of technology initiatives, ensuring alignment with business objectives and fostering a culture of continuous improvement and excellence. With a background rooted in computer science and extensive hands-on experience in IT management, Ozhan brings a depth of expertise in infrastructure optimization, cybersecurity strategy, and enterprise-wide IT governance. His leadership is characterized by a strong emphasis on leveraging cutting-edge technologies to enhance operational efficiency and drive sustainable growth. Throughout his career, Ozhan has been instrumental in spearheading large-scale IT projects that have streamlined operations and positioned organizations for future success. He excels in building and leading high-performing teams, cultivating a collaborative environment where innovation thrives and business goals are met with technological excellence. Ozhan maintains a continuous commitment to staying abreast of industry trends and emerging technologies. His strategic vision and technical acumen play a pivotal role in guiding TASProvider through complex technological landscapes, ensuring the delivery of robust, scalable solutions that meet the evolving needs of clients and stakeholders.

##### Ali Zare

Ali Zare is a seasoned security executive with a strong background in cybersecurity strategy and risk management. As Chief Security Officer (CSO) at TASProvider, Ali is responsible for establishing and overseeing comprehensive security programs to safeguard the organization's assets and ensure compliance with regulatory requirements.

With a foundation in computer engineering and extensive experience in security operations, Ali brings a wealth of expertise in threat assessment, incident response, and security architecture design. He plays a critical role in aligning security initiatives with business objectives, fostering a culture of resilience and proactive risk mitigation within TASProvider.

Ali's leadership is characterized by his commitment to staying ahead of emerging threats and implementing best practices to protect sensitive data and infrastructure. He collaborates closely with cross-functional teams to implement robust security measures that support TASProvider's mission of delivering secure and reliable services to its clients.



**Romel Roopchand**  
*Regional Manager,  
TD Professional Banking*

**4:20pm - 5:10pm**

**Business of Dentistry Panel Discussion**  
**Managing successfully through these changing economic times.**

Panel Discussion

**Romel Roopchand**

With over 17 years in banking, the most recent 6 years working with Healthcare and Business Professionals providing financial solutions, I have developed strong expertise and knowledge of the industry along with a vast network of experts to bring wholesome solutions that meet the banking needs female practitioners, no matter what stage of their career they are in. I take pride in providing timely advice to our female dental customers and together with my team, committed to helping you along the path to success



**Michael Pasternack, LLP**

**Michael Pasternack**

A Partner in the Corporate and Commercial Group at Chaitons LLP, Michael has over 20 years' experience in mergers and acquisitions, corporate reorganizations and general corporate/commercial matters. Michael regularly assists dentists and dental specialists with not only the purchase and sale of dental practices, but also with the day-to-day business legal needs of dental professionals, including incorporations, registrations, associate agreements and cost-sharing arrangements.

**Delair Kittani**

Delair Kittani is an accountant with more than 25 years of experience in the financial industry in Canada. He is the co-founder and president of D&A Group Inc., an accounting firm in Burlington, Ontario, which has been in operation since 2010. He is also the president of Great Canadian Supplies, a dental supply company that provides high quality medical supplies available for shipping across the nation.

With a passion for serving the healthcare community, in particular dentists and physicians, Delair's long-spanning career has conditioned an expertise in areas such as financial planning, tax preparation (personal and corporate), support in setting up and purchasing new practices, and more.

He and his team of professionals have supported several dental professionals across Ontario and Canada thrive in their business endeavours.

When he's not in the office crunching numbers, you can find Delair cheering on the Raptors, Maple Leafs or Blue Jays (in good times and bad).



**Delair Kittani, Accountant**



**Moderated By: Jackie Joachim**  
*Chief Operating Officer,  
ROI Corporation*



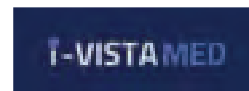
**5:30PM - 7:00PM**  
**Main Lobby**

**25th Anniversary Celebration**  
**COCKTAIL RECEPTION AND DRAW PRIZES**





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